

APWU Health Plan COVID-19 Coverage Enhancements

As we work together to slow down the spread of COVID-19, our lives continue to evolve and change in ways we could have never expected. The APWU Health Plan will continue to evaluate coverage enhancements as a result of COVID-19. Because the spread of the virus has slowed down considerably, we are removing the inpatient prior authorization waiver. Initially, the Health Plan wanted to remove this administrative burden as hospitals were overwhelmed. As we get back to the new “normal,” authorizations should be obtained.

For the most up-to-date information, visit our website:

[COVID-19 Benefits For High Option Members](#)

[COVID 19 Benefits for Consumer Driven Option Members](#)

The Health Plan will continue to:

- Cover telehealth (medical and mental health) visits at no cost* to member when visits are performed through the Health Plan’s telehealth providers:
 - High Option: Medical visits through Amwell are available at www.amwell.com and mental health visits through MDLIVE are available at <https://members.mdlive.com/apwu> at no cost* to member
 - Consumer Driven Option: Virtual visits through Amwell, Teladoc and Doctor on Demand are available at www.myuhc.com at no cost* to the member
- Cover telehealth visits to network providers at no cost* to member when related to COVID-19
- Cover COVID-19 testing at no cost* to the member when testing is prescribed by a clinical professional, including antibody testing once it becomes widely available
- Cover health care provider office visits, urgent care center visits and emergency room visits that result in an order for or administration of a diagnostic test for COVID-19 at no cost* to the member**
- Cover in-network inpatient and outpatient care for COVID-19 treatment at no cost* to the member
- Reminder: Members are encouraged to use mail order for maintenance medications, which provides a 90-day refill and the delivery is free

*All deductible, coinsurance and copays will be waived

**Your provider should be aware of this Families First Coronavirus Response Act and CDC guideline. If you are charged a copay or coinsurance at the time of your visit, you will be reimbursed