

We're there every step of the way.

At Accredo, your specialty pharmacy, taking care of you is our focus. You might be newly diagnosed and beginning with a specialty medication, or you might just be new to Accredo. Either way, our specialty-trained pharmacists, nurses, pharmacy techs and patient care advocates understand chronic and complex conditions. We're here to help you navigate this journey.

What's a specialty medication?

A medication used to treat chronic, complex conditions like multiple sclerosis, hepatitis C and cancer. Specialty medications can include oral solids, or can be injected, infused or inhaled and may require special handling, such as refrigeration.

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Take charge of your journey with Accredo.

With our tools, you can manage your medications how you want, when you want. Visit accredo.com or download our mobile app; go to your mobile device's app store and search for "Accredo." You can order refills[3], check order status, view medication history and much more.

1 As allowable by law
2 Based on enrollment
3 Not available for all specialty medications
4 Based on 2019 Accredo book of business data

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Your Journey with Accredo

One journey.

Three ways we focus on supporting you.

Your Accredo team works with your doctor to manage your overall medication therapy and make your path as smooth as possible throughout treatment.



1 SPECIALTY CLINICIANS ARE YOUR GUIDE

- Our specialty-trained pharmacists and nurses are **available 24/7** for any questions about your therapy
- You'll receive **one-on-one clinical support** to help you administer your medication safely and effectively
- Your Accredo team helps you **manage possible side effects**
- For certain conditions, **Accredo nurses help you administer your medication** in the comfort of your home, when appropriate

2 AN EASY ROUTE FOR GETTING YOUR MEDICATION

- **Free shipping** to where you choose[1], when you choose
- **Additional supplies**, like syringes and sharps containers, at no extra cost
- Medication is **handled with care**, including refrigeration if needed (plus information on how to properly store your medication at home)
- **Refill reminders** and shipment updates by email or text[2] to make sure you don't run out
- **Order refills** at accredo.com[3], on our mobile app or by calling the number on your prescription label

3 NAVIGATE COVERAGE AND FINANCIAL ASSISTANCE

- Get help **understanding your insurance coverage** and coordinating with your health plan on approvals and eligibility
- **We'll find financial assistance** programs that may be available from drug manufacturers and community organizations
- In 2019, Accredo coordinated **$850 million in copay assistance** for qualified patients[4]

Accredo provides personalized clinical support and care for a wide range of complex conditions, including:

Age-related macular degeneration
Alpha-1 antitrypsin deficiency
Anemia
Severe asthma
Cancer
Crohn's disease
Cystic fibrosis
Deep vein thrombosis
Growth hormone deficiency
Hemophilia
Hepatitis C
Hereditary angioedema
Hereditary tyrosinemia
Immune deficiency
Infertility
Lysosomal storage disorders
Multiple sclerosis
Neutropenia
Osteoarthritis
Osteoporosis
Psoriasis
Pulmonary arterial hypertension
Respiratory syncytial virus
Rheumatoid arthritis
And many more, including rare and ultra-rare conditions