Marketing Plus
Advanced Track



APWU HEALTH PLAN
TOGETHER. BETTER HEALTH.®

31st Annual Open Season Seminar

Marketing Plus Class

- 9:00am - 10:30am and 10:30am - 12:00pm
- Member Education Team
  - Pat Holton
  - Kenny Williams
  - Maurice Glover
  - Tina Cromartie

Today's Agenda
Marketing Materials - Book

- Premiums
- Self Plus One
- Marketing Materials
- CWS
- Virtual Visits
- Cigna Health Matters

APWU HEALTH PLAN

TOGETHER.
BETTER HEALTH.®

Premiums

31st Annual Open Season Seminar

Postal Rates: Brochure

2017 Rate Information for the APWU Health Plan

To compare your FEHB health plan options please go to www.opm.gov/fehbcompare.

Non-Postal rates apply to most non-Postal employees. If you are in a special enrollment category, contact the agency that maintains your health benefits enrollment.

Postal rates apply to United States Postal Service employees.

Postal Category 1 rates apply to career bargaining unit employees who are represented by the APWU (including IT/ASC, MDC, OS and NPPN employees) and NRLCA.

Postal Category 2 rates apply to career bargaining unit employees who are represented by the NALC, NPMHU and PPO.

Non-Postal rates apply to all career non-bargaining unit Postal Service employees.

For further assistance, Postal Service employees should call:

Human Resources Shared Service Center: 877-477-3273, Option 5, (TTY: 866-260-7507)

Postal rates do not apply to non-career Postal employees, Postal retirees, or associate members of any Postal employee organization who are not career Postal employees.

Premiums for Tribal employees are shown under the monthly non-Postal column. The amount shown under employer contribution is the maximum you will pay. Your Tribal employer may choose to contribute a higher portion of your premium. Please contact your Tribal Benefits Office for exact rates.

Type of Enrollment	Enrollment Code	Non-Postal Premium				Postal Premium		
		Biweekly		Monthly		Biweekly		
		Gov't Share	Your Share	Gov't Share	Your Share	Category 1 Your Share	Category 2 Your Share	APWU Your Share
High Option Self Only	471	$221.67	$94.29	$480.29	$204.29	$85.06	$81.98	$85.06
High Option Self Plus One	473	$475.79	$187.73	$1,030.88	$406.75	$167.90	$161.30	$167.90
High Option Self and Family	472	$505.22	$253.10	$1,094.64	$548.39	$232.04	$225.03	$232.04
CDHP Option Self Only	474	$185.43	$61.81	$401.77	$133.92	$53.77	$51.30	$12.36
CDHP Option Self Plus One	476	$407.93	$135.98	$883.85	$294.62	$118.30	$112.86	$27.20
CDHP Option Self and Family	475	$445.01	$148.34	$964.19	$321.40	$129.05	$123.12	$39.01

GEHA Brochure

2017 Rate Information for Government Employees Health Association, Inc. (GEHA) Benefit Plan

To compare your FEHB health plan options, please go to www.opm.gov/fehbcompare.

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For further assistance, Postal Service employees should call:
Human Resources Shared Service Center
877-477-3273, option 5
TTY: 866-260-7507

Postal rates do not apply to non-career Postal employees, Postal retirees, or associate members of any Postal employee organization who are not career Postal employees. Refer to the applicable Guide to Federal Benefits.

Premiums for Tribal employees are shown under the monthly non-Postal column. The amount shown under employee contribution is the maximum you will pay. Your Tribal employer may choose to contribute a higher portion of your premium. Please contact your Tribal Benefits Officer for exact rates.

Postal Rates: Flyer High Option

YOU PAY	SELF ONLY 471	SELF PLUS ONE 473	SELF AND FAMILY 472
APWU Career Biweekly	$ 85.06	$ 167.90	$ 232.04
Postal Category 1 Biweekly	$ 85.06	$ 167.90	$ 232.04
Postal Category 2 Biweekly	$ 81.98	$ 161.30	$ 225.03
Non-Postal Biweekly	$ 94.29	$ 187.73	$ 253.10
Non-Postal Monthly	$ 204.29	$ 406.75	$ 548.39

Postal Rates: Flyer Consumer Driven Option

YOU PAY	SELF ONLY 474	SELF PLUS ONE 476	SELF AND FAMILY 475
APWU Career Biweekly	$ 12.36	$ 27.20	$ 39.01
Postal Category 1 Biweekly	$ 53.77	$ 118.30	$ 129.05
Postal Category 2 Biweekly	$ 51.30	$ 112.86	$ 123.12
Non-Postal Biweekly	$ 61.81	$ 135.98	$ 148.34
Non-Postal Monthly	$ 133.92	$ 294.62	$ 321.40

Examples: What is My Category?

I am a new career employee. I have been in the APWU craft for 9 months. What is my category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a Mail Handler career employee. This will be my 10th Open Season. I want to join the APWU Health Plan. What is my category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a Postal Employee. I am a manager. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a Postal Support Employee. I can only join the Consumer Driven Option. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a non-career (CCA) employee for NALC. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am an APWU career employee and have been in FEHB for 2 years. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I have been a PSE for 6 years. I am still a PSE. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I have been a PSE for 6 years and have had the Consumer Driven Option since eligibility (after 360-day term and reappointment of another 360-day term). I just moved over to career this October. What is my new Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I have been a Clerk for 6 years. I have also been in FEHB for 6 years. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I have been a Clerk for 6 years and this will be my first time selecting a FEHB plan. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a Clerk and I am retiring in April. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am an APWU member. I am considering the GEHA Standard plan. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

Examples: What is My Category?

I am a Mail Handler. I am considering BCBS Basic. What is my Category?
APWU Career
APWU Career (less than a year in FEHB)
APWU Non-Career (PSE)
Postal Category 1
Postal Category 2
Monthly
Do I need to join the Union? Or become an Associate member for $35?

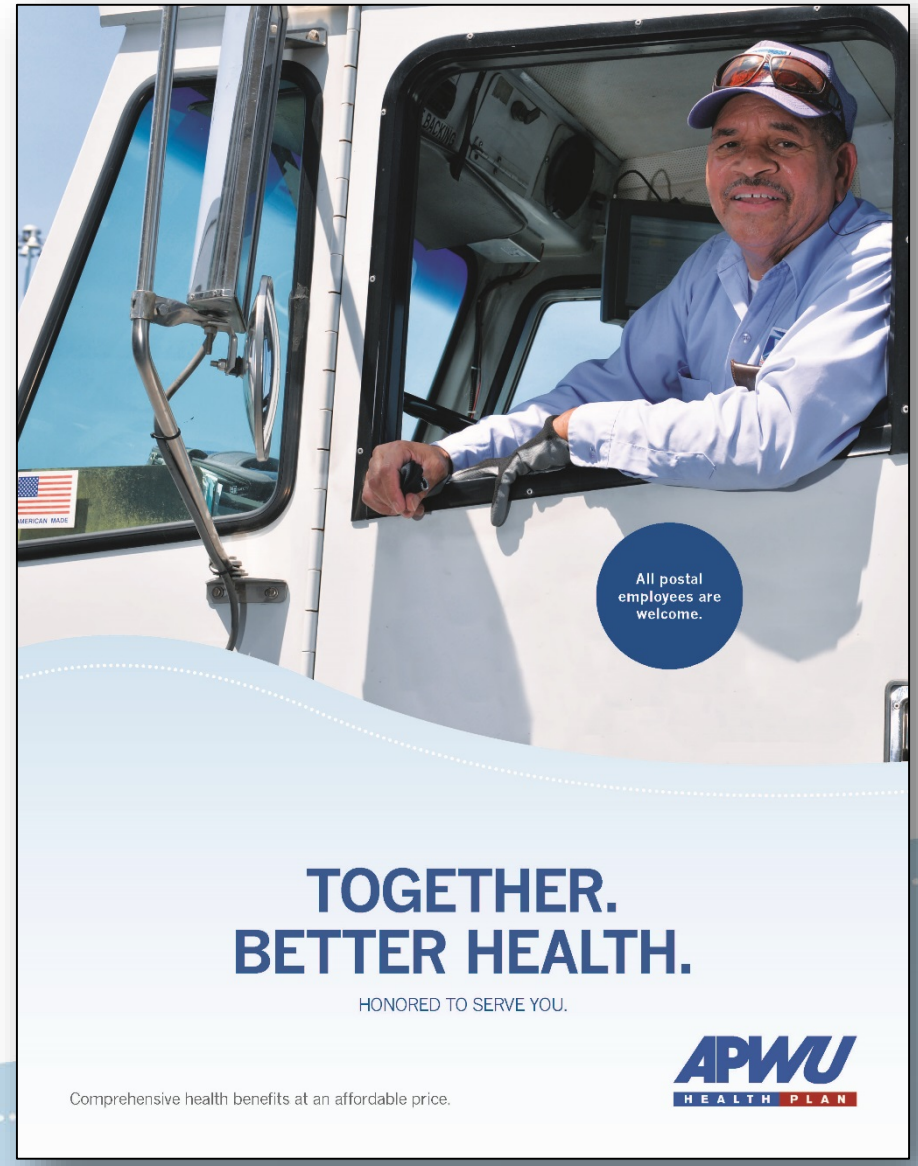
APWU HEALTH PLAN

TOGETHER.
BETTER HEALTH.®

Marketing Materials

31st Annual Open Season Seminar

Postal Flyer



Postal Flyer *(pg. 2-3)*

8 reasons why the APWU Health Plan is the smart choice.

1. **Extensive networks with no referrals needed**
   Select from more than one million providers with no need for a referral.
2. **Affordable premiums**
   Our choice of two plans gives you excellent coverage and flexibility based on your personal needs and individual finances.
3. **Member satisfaction**
   95% of our plan members stay with us from year to year.
4. **Health management programs**
   We'll help you manage your hypertension, diabetes, pregnancy, weight, and tobacco use.
5. **Comprehensive coverage**
   We take great pride in creating and managing a superior health plan our members need and deserve.
6. **The personal touch**
   You are never just a number to us. The APWU Health Plan advocates for you and your family's health care needs.
7. **Union strength and solidarity**
   Choosing APWU Health Plan supports solidarity and the union movement. We are proud to have a 100% union labor force — OPIU Local 2 and Local 32BJ.
8. **Committed support for you from people who care**
   The APWU Health Plan Director is an elected officer dedicated to serving you.

Your enrollment helps your union.

The APWU treasury receives funds from OPM for sponsoring the APWU Health Plan.

This is your Health Plan working for you by strengthening working Americans.

Two smart plans to consider.

You pay nothing for these services when you choose a network doctor.

High Option plan

100% covered services

- Preventive care and screenings
- Maternity care
- Accidental injury within 24 hours
- Diabetes Management Program
- Hypertension Management Program
- Weight Management Program
- Tobacco Cessation Program
- Lab tests (when you use LabCorp and Quest Diagnostics)

Cigna. The APWU Health Plan High Option features the Cigna Healthcare provider network.

Consumer Driven Option plan

100% covered services

- Preventive care and screenings
- Maternity care
- Diabetes Management Program
- Tobacco Cessation Program
- Personal Care Account provides 100% coverage for the first $1,200 of your annual medical expenses for Self Only or $2,400 for Self Plus One and Self and Family

UnitedHealthcare The Consumer Driven Option is administered by UnitedHealthcare.

Health Management Programs at no extra cost.



High blood pressure, diabetes, weight gain, and tobacco use are common problems. If any of these is a concern for you or a family member, we're here to help. Through our health management programs, our members enjoy life-altering benefits to get them on the path to better health.

We also offer support through every stage of pregnancy.

The best news?
Depending on your plan choice, there is no cost to you for these benefits as an APWU Health Plan member.

Our programs

Enroll and participate to receive the following at no out-of-pocket cost.

Available in ● High Option Plan 800-582-1314 ● Consumer Driven Option Plan 800-718-1299

Diabetes ● ●

- In-network medical office visits for diabetes management
- In-network lab tests related to diabetes management
- Generic drugs*
- Insulin and blood glucose test strips*
- Lancets, syringes, pen needles, and an insulin pump*
- Insulin pump and supplies purchased in-network (pre-authorization required)

Hypertension ●

- In-network medical office visits for the specific purpose of lowering your blood pressure
- In-network lab tests related to hypertension management
- Generic drugs*

If you are being treated for both diabetes and hypertension, only participation in the diabetes program is necessary.

Weight ●

- Initial assessment by phone with a health advocate
- Workbook and toolkit to keep you on track
- Progress calls with your personal wellness coach
- Visits with an in-network registered dietician/nutritionist
- Decreased risk of chronic diseases, such as heart disease, stroke, high blood pressure, and diabetes

Pregnancy ● ●

- Intake with a maternity specialist who will do an in-depth health assessment to identify your needs
- Education during your pregnancy about healthy weight, delivery options, birthing class, and maternity benefits
- Support in the weeks following your baby's birth

Tobacco Cessation ● ●

- Counseling by telephone, group therapy sessions, or educational sessions with a doctor
- Prescription drugs by mail order approved by the FDA to treat tobacco dependence
- Over-the-counter drugs approved by the FDA to treat tobacco dependence

*Purchase through mail order.

Interested?
To be eligible for these programs and pay nothing, plan members must enroll and then comply with the requirements of the program.

Postal Flyer *(pg. 4-5)*

High Option

Since 1960, the APWU Health Plan High Option has offered comprehensive benefits to America's federal workforce. With low copays, low deductibles, and a vast network of providers, this is a premier plan in the Federal Employee Health Benefits Program.

2017 PREMIUMS

YOU PAY	SELF ONLY 471	SELF PLUS ONE 473	SELF AND FAMILY 472
APWU Career biweekly	$85.06	$167.90	$232.04
Postal Category 1 biweekly †	$85.06	$167.90	$232.04
Postal Category 2 biweekly †	$81.98	$161.30	$225.03
Non-postal biweekly †	$94.29	$187.73	$253.10
Non-postal monthly	$204.29	$406.75	$548.39

		IN-NETWORK YOU PAY	OUT-OF-NETWORK YOU PAY
Cost sharing	Calendar year deductible: Self Only	$350	$500
	Self Plus One	$700	$1,000
	Self and Family	$700	$1,000
	Annual out-of-pocket maximum (both medical and prescription drugs)	$5,500 Self Only $6,500 Self Plus One and Self and Family	$10,000 per membership
Medical visits	Office, specialist and virtual visits	$20 copay**	30% of the Plan allowance*
Maternity care	Complete maternity (obstetrical) care, such as prenatal care, delivery, postnatal care, and initial examination of a newborn child covered under family enrollment	$0	30% of the Plan allowance*
Preventive medical and dental care	Well-child care (through age 12)	$0	Difference between the Plan allowance and billed amount
	Childhood immunizations (through age 18)	$0	Difference between the Plan allowance and billed amount
	Annual adult routine exams	$0	30% of the Plan allowance*
	Adult immunizations (shingles vaccine covered at 100% in network at age 60)	$0	30% of the Plan allowance*
	Preventive screenings	$0	30% of the Plan allowance**
	Routine dental	N/A	30% of the Plan allowance**
Hospital/ facility care	Diagnostics tests or imaging	10% ($0 for covered blood work performed at Lab-Corp or Quest Diagnostics)	30% of the Plan allowance*
	Outpatient surgery, facility fee, lab visits, and surgeon fee	10%	30% of the Plan allowance*
	Inpatient facility fee	10%	30% of the Plan allowance* ($300 per admission)
	Cancer Centers of Excellence	5%	N/A
	Surgical and facility fee	10%	30% of the Plan allowance*
Hearing services	Diagnostic hearing tests (every 2 years)	10%	30% of the Plan allowance*
	Hearing aid (every 3 years)	All charges in excess of $1,500**	All charges in excess of $1,500**
Emergency care	Accidental injury (care within 24 hours of injury)	$0	Difference between the Plan allowance and billed amount
	Urgent care	$40 copay**	$40 copay**
	Emergency room	10%	10% of the Plan allowance*
	Ambulance	10%**	30% of the Plan allowance*
Alternative care	Chiropractic care (12 visits annually)	$20 copay**	30% of the Plan allowance*
	Acupuncture	$20 copay**	30% of the Plan allowance*
Prescription drugs Express Scripts®	Retail prescription drugs – non-specialty	$10 for generic drugs, 25% preferred brand name drugs, maximum $200 per RX, 40% non-preferred brand name drugs, maximum $300 per RX**	50% ($10 minimum coinsurance)**
	Mail order prescription drugs – non-specialty (90 day supply)	$20 generic drugs, 25% preferred brand name, maximum $300 per RX, 40% non-preferred brand name, maximum of $500 per RX**	N/A
	Retail prescription drugs – specialty	25% generic drugs, maximum of $300 per RX, 25% preferred brand name drugs, maximum $600 per RX, 40% non-preferred brand name drugs, maximum $1,000 per RX**	50% ($10 minimum coinsurance)**
	Mail order prescription drugs – specialty	25% generic, maximum $150 per RX, 25% preferred brand name, maximum $300 per RX, 40% non-preferred brand name, maximum $500 per RX**	N/A
Mental health/ substance abuse	Office visit	$20 copay**	30% of the Plan allowance*
	Outpatient treatment	10%	30% of the Plan allowance*
	Diagnostics, inpatient, and outpatient services	10%	30% of the Plan allowance*

Cigna. The APWU Health Plan High Option features the Cigna Healthcare provider network.

Consumer Driven Option

Members in the Consumer Driven Option are the primary decision-makers in the care they receive and pay for. This is a different model of health care that, when used properly, can save money. With the road national network of UnitedHealthcare, this option is an excellent alternative to traditional plans.

2017 PREMIUMS

YOU PAY	SELF ONLY 474	SELF PLUS ONE 476	SELF AND FAMILY 475
APWU Career biweekly	$12.36	$27.20	$39.01
APWU Career (less than a year in FEHB) biweekly	$53.77	$118.30	$129.05
APWU Non-career (PSE) biweekly	$61.81	$135.98	$148.34
Postal Category 1 biweekly †	$53.77	$118.30	$129.05
Postal Category 2 biweekly †	$51.30	$112.86	$123.12
Non-postal biweekly †	$61.81	$135.98	$148.34
Non-postal monthly	$133.92	$294.62	$321.40

	OVERALL PLAN FEATURES		
Personal Care Account (PCA)	Members in this plan are given a PCA, which is an allowed amount used to pay for all medical costs at 100% until exhausted.		
	Self $1,200	Self Plus One $2,400	Self and Family $2,400
PCA rollover	As long as you remain in this plan, any unused remaining balance in your PCA at the end of the calendar year may be rolled over to subsequent years. The maximum amount allowed in your PCA balance in any given year is $5,000 Self Only enrollment and $10,000 Self Plus One and Self and Family enrollment.		
Deductible	When the PCA is exhausted, member must meet a deductible.		
	Self $800	Self Plus One $1,600	Self and Family $1,600
Coinsurance	Once the deductible is met, member pays coinsurance for in- or out-of-network medical services and prescription drugs.		
	IN-NETWORK YOU PAY	OUT-OF-NETWORK YOU PAY	
Medical services	15%	40%	
Prescription drugs (retail or mail order)	25%	N/A	
Out-of-pocket maximum (both medical and prescription drugs)	Because the unexpected happens, this plan has a built-in out-of-pocket maximum which, when reached, allows the rest of your annual healthcare costs to be paid at 100% (both medical and prescription drugs and PCA)		
	Self $5,000	Self $10,200	
	Self Plus One and Self and Family $10,000***	Self Plus One and Self and Family $13,700***	

		IN-NETWORK YOU PAY	OUT-OF-NETWORK YOU PAY
Preventive care	Well-child care, immunizations, well-woman care, adult routine exams, preventive screenings	$0% (No PCA used)	May use PCA while funds are available.
Medical benefits	Office visits and specialist visits	15% of the Plan allowance	40% of the Plan allowance*
Maternity care	Complete maternity (obstetrical) care, such as prenatal care, delivery, postnatal care, initial examination of a newborn child covered under family enrollment	$0 (No PCA used)	40% of the Plan allowance
Hearing services	Diagnostic hearing test (every 2 years)	15%	40% of the Plan allowance*
	Hearing aids (every 3 years)	All charges in excess of $1,500	All charges in excess of $1,500
Hospital/ facility care	Diagnostic tests or imaging	15%	40% of the Plan allowance*
	Outpatient surgery, facility fee, lab visits, and surgeon fee	15%	40% of the Plan allowance*
	Inpatient	15%	40% of the Plan allowance*
	Cancer Centers of Excellence	10%	N/A
Emergency care	Accidental injury, urgent care, emergency room, ambulance	15%	15%*
Prescription drugs	Retail prescription (up to 30 day supply)	25% coinsurance, $200 maximum / Rx	All charges
	Mail order prescription (up to 90-day supply)	25% coinsurance, $200 maximum / Rx	N/A
Mental health/ substance abuse	Office visit	15%	40% of the Plan allowance*
	Outpatient treatment	15%	40% of the Plan allowance*
	Diagnostics, inpatient, and outpatient services	15%	40% of the Plan allowance*

UnitedHealthcare® The Consumer Driven Option is administered by UnitedHealthcare.

*If there is a difference between the allowance and billed amount, the member is responsible for that difference.

**No deductible applied.

***Personal Care Account (PCA) expenses are included in accumulation of out-of-pocket expenses.

† **Postal category 1** rates apply to career bargaining unit employees who are represented by NRLCA.

† **Postal category 2** rates apply to all career bargaining unit employees who are represented by the NALC, NPMHU and PPO.

† **Non-Postal** rates apply to all career non-bargaining unit Postal Service employees.

APWU HEALTH PLAN

Postal Flyer *(pg. 6-7)*



Benefit extras add up to even more for you.

Take advantage of all of the benefit extras that come with your membership in an APWU health plan.

Put more money in your pocket!

Get the Fed-friendly tax break on health and dependent care expenses. Enroll in FSAFEDS during Open Season at www.FSAFeds.com

Personal Health Record
This helpful online tool automatically transfers medical information from your claims and organizes it in a single secure location you can share with your healthcare professionals.

Online Claims and Records
View your claims, year-to-date information, detailed drug history, and more with easy online tools.

Nurse Advisory Line
Our professionals are here to help 24/7 with answers to your health questions and when to seek care.

Health Risk Assessment
Complete a Health Risk Assessment (HRA) for added savings. High Option members receive an extra dental discount for completing an HRA. Consumer Drive Option members earn $50 added to your Personal Care Account per member, spouse and each covered dependent age 18 or older.

Hospital Quality Guide
Check hospital ratings online to find the hospital that's best for you, wherever you live.

Treatment Cost Estimate
Estimate the costs of treatment ahead of time for the most common medical conditions, tests, and procedures.

Online Health Library
Look up conditions, wellness, and lifestyle facts so you can empower yourself and make educated decisions in partnership with your doctor.

And, your benefits go even beyond the FEHB program.

In our quest to exceed your expectations and to go the extra mile, we have negotiated even more services you can take advantage of as an APWU Health Plan member. These are not part of the FEHB program, but are value-added benefits for our members.

Conversion Plan Health Insurance
When coverage as an employee or family member ends with any plan in the Federal Employees Health Benefits Program, or when Temporary Continuation of Coverage ends (except by cancellation or non-payment of premium), you may be eligible to convert to the APWU Health Plan Conversion Plan.
Call 800-222-2798
or visit www.apwuhp.com/conversion

American Hearing Benefits
Supplement the benefits of your APWU Health Plan coverage with no additional premium and get free hearing consultation and a discount on hearing aid devices.
Call 888-863-7222
or visit www.americanhearingbenefits.com

The Voluntary Benefits Dental Plan
Supplement your APWU Health Plan Dental Benefits for an added discounted premium. When you enroll in the Voluntary Benefits Dental Plan as an APWU Health Plan member, you will receive a 7.5% premium reduction off the plan's rates.
Call 800-422-4492
or visit www.VoluntaryBenefitsPlan.com

APW-ABA (American Postal Workers Accidental Benefits Association)
The APW-ABA has joined with Unum, Sun Life and USI-Affinity to offer even more benefits to APWU members, associate members, retirees, and spouses. Take advantage of APW-ABA's Value, Advantage, or Plus Programs, as well as affordable permanent whole life insurance and expanded accident insurance.
Call 800-426-2890
or visit www.apw-aba.org

Enroll now!

If you are already a member of the APWU Health Plan, you do not need to do anything. You will remain a member automatically.*

Active Postal Service employees
Call PostalEASE at 877-477-3273, option 5
OR
Visit www.liteblue.usps.gov
Make sure you have your Employee Identification Number and USPS PIN number handy.

Retired Postal Service employees
Visit www.apwuhp.com/enroll
OR
www.opm.gov/forms/pdf_fill/sf2809.pdf

Retiree contact information
OPM Retirement Information Center
www.opm.gov/retirement-services
Phone: 888-767-6738
Email: retire@opm.gov

* Moving to Self Plus One will require you to change your enrollment

ENROLLMENT CODES			
	Self Only	Self Plus One	Self and Family
High Option	471	473	472
Consumer Driven Option	474	476	475

If you are close to retirement

The APWU Health Plan is a great option for retirees. To learn more, get your copy of APWU Health Plan's Blueprint to Medicare at: www.apwuhp.com
Or, call us at 800-222-2798.
We're happy to talk through your questions.

Postal Flyer *(pg. 8)*

Enroll now!

If you work for the USPS, these plan options are tailored to you and your family's needs.

Together. Better health.

We have been proudly serving postal workers with comprehensive health coverage at a great price for more than 60 years. Come join the plan that works for you!

Mark Dimondstein
APWU President

John L. Marcotte
APWU Health Plan Director

All Postal Service employees in non-APWU bargaining units will automatically become associate members of the APWU upon enrollment. You will be billed associate membership dues of $35 — the smartest $35 you'll ever spend!

This is a summary of benefits and features offered by the APWU Health Plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the Plan's Brochure (RI 71-004).

The APWU Health Plan's Notice of Privacy Practices describes how medical information about you may be used by the Health Plan, your rights concerning your health information, and how to exercise them and APWU Health Plan's responsibilities in protecting your health information. The Notice is posted on the Health Plan's website. If you need to obtain a copy of the Health Plan's Notice of Privacy Practices, you may either contact the Health Plan via email or through the website at **www.apwuhp.com** or by calling 800-222-2798.

Contact us

High Option
800-PIC-APWU (Open Season)
800-222-2798
800-622-2511 (TDD)
www.apwuhp.com

Consumer Driven Option
800-718-1299
www.welcometouhc.com/apwu

Mailing address
799 Cromwell Park Drive
Suite K-Z
Glen Burnie, MD 21061



Have questions about health care choices?

If you would like to talk to someone for help in making your healthcare decisions, call **800-222-2798.**

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APWU HEALTH PLAN

Federal Flyer *(Cover and pg. 2)*

All federal employees and retirees are welcome.



TOGETHER. BETTER HEALTH.

HONORED TO SERVE YOU.

Comprehensive health benefits at an affordable price.

APWU HEALTH PLAN

8 reasons why the APWU Health Plan is the smart choice.

1. **The personal touch**
   You are never just a number to us. We advocate for you at every step.
2. **Comprehensive coverage**
   We take great pride in working hard to create and manage the kind of health plan our members deserve.
3. **Affordable premiums**
   Choose from two plans, based on your personal needs.
4. **Solid networks**
   Select from more than one million providers with no need for referrals.
5. **Health management programs**
   We'll help you manage your weight, hypertension, diabetes, pregnancy, and tobacco use.
6. **Member satisfaction**
   95% of our plan members stay with us from year to year.
7. **Low cost of eligibility**
   Just become an associate member of the APWU — an associate membership is only $35 (billed after enrollment).
8. **Committed support for you from people who care**

It's the smartest $35 you'll ever spend.

All federal employees and retirees who are eligible to enroll in the FEHB Program may become APWU Health Plan members. As part of enrollment, you will become an Associate Member of APWU for only $35 per year.

Two smart plans to consider.

You pay nothing for these services when you choose a network doctor.

High Option plan

100% covered services

- Preventive care and screenings
- Maternity care
- Accidental injury within 24 hours
- Diabetes Management Program
- Hypertension Management Program
- Weight Management Program
- Tobacco Cessation Program
- Lab tests (when you use LabCorp and Quest Diagnostics)

Cigna. The APWU Health Plan High Option features the Cigna Healthcare provider network.

Consumer Driven Option plan

100% covered services

- Preventive care and screenings
- Maternity care
- Diabetes Management Program
- Tobacco Cessation Program
- Personal Care Account provides 100% coverage for the first $1,200 of your annual medical expenses for Self Only or $2,400 for Self Plus One and Self and Family

UnitedHealthcare. The Consumer Driven Option is administered by UnitedHealthcare.

Federal Flyer *(pg. 7-8)*

And, your benefits go even beyond the FEHB program.

In our quest to exceed your expectations and to go the extra mile, we have negotiated even more services you can take advantage of as an APWU Health Plan member. These are not part of the FEHB program, but are value-added benefits for our members.

Conversion Plan Health Insurance

When coverage as an employee or family member ends with any plan in the Federal Employees Health Benefits Program, or when Temporary Continuation of Coverage ends (except by cancellation or non-payment of premium), you may be eligible to convert to the APWU Health Plan Conversion Plan.

Call 800-222-2798
or visit www.apwuhp.com/conversion

American Hearing Benefits

Supplement the benefits of your APWU Health Plan coverage with no additional premium and get free hearing consultation and a discount on hearing aid devices.

Call 888-863-7222
or visit www.americanhearingbenefits.com

The Voluntary Benefits Dental Plan

Supplement your APWU Health Plan Dental Benefits for an added discounted premium. When you enroll in the Voluntary Benefits Dental Plan as an APWU Health Plan member, you will receive a 7.5% premium reduction off the plan's rates.

Call 800-422-4492
or visit www.VoluntaryBenefitsPlan.com

APW-ABA (American Postal Workers Accidental Benefits Association)

The APW-ABA has joined with Unum, Sun Life and USI Affinity to offer even more benefits to APWU members, associate members, retirees, and spouses. Take advantage of APW-ABA's Value, Advantage, or Plus Programs, as well as affordable permanent whole life insurance and expanded accident insurance.

Call 800-426-2890
or visit www.apw-aba.org

Ready to enroll?

If you are already a member of the APWU Health Plan, you do not need to do anything. You will remain a member automatically.*

Federal employees and retirees

Enter the APWU Health Plan enrollment code on the FEHB Health Benefits Election Form (SF 2809), which is available:

- In your employing office
- On our website: www.apwuhp.com/enroll
- On the OPM website: www.opm.gov/forms/pdf_fill/sf2809.pdf

Electronic and telephonic enrollment is available in some agencies and for most annuitants.

Retiree contact information

OPM Retirement Information Center
www.opm.gov/retirement-services
Phone: 888-767-6738
Email: retire@opm.gov

*Moving to Self Plus One will require you to change your enrollment.

ENROLLMENT CODES			
	Self Only	Self Plus One	Self and Family
High Option	471	473	472
Consumer Driven Option	474	476	475

If you are close to retirement

The APWU Health Plan is a great option for retirees. To learn more, get your copy of APWU Health Plan's Blueprint to Medicare at: www.apwuhp.com

Or, call us at 800-222-2798.

We're happy to talk through your questions.

Enroll now.

All federal employees are welcome.

Together. Better health.

We have been proudly serving America's workforce with comprehensive health coverage at a great price for more than 60 years. Come join us!

Mark Dimondstein
APWU President

John L. Marcotte
APWU Health Plan Director

All federal employees and retirees are welcome.

This is a summary of benefits and features offered by the APWU Health Plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the Plan's Brochure (RI 71-004).

The APWU Health Plan's Notice of Privacy Practices describes how medical information about you may be used by the Health Plan, your rights concerning your health information, and how to exercise them and APWU Health Plan's responsibilities in protecting your health information. The Notice is posted on the Health Plan's website. If you need to obtain a copy of the Health Plan's Notice of Privacy Practices, you may either contact the Health Plan via email or through the website at **www.apwuhp.com** or by calling 800-222-2798.

Contact us

High Option
800-PIC-APWU (Open Season)
800-222-2798
800-622-2511 (TDD)
www.apwuhp.com

Consumer Driven Option
800-718-1299
www.welcometouhc.com/apwu



799 Cromwell Park Drive
Suite K-Z
Glen Burnie, MD 21061
800-222-2798
www.apwuhp.com

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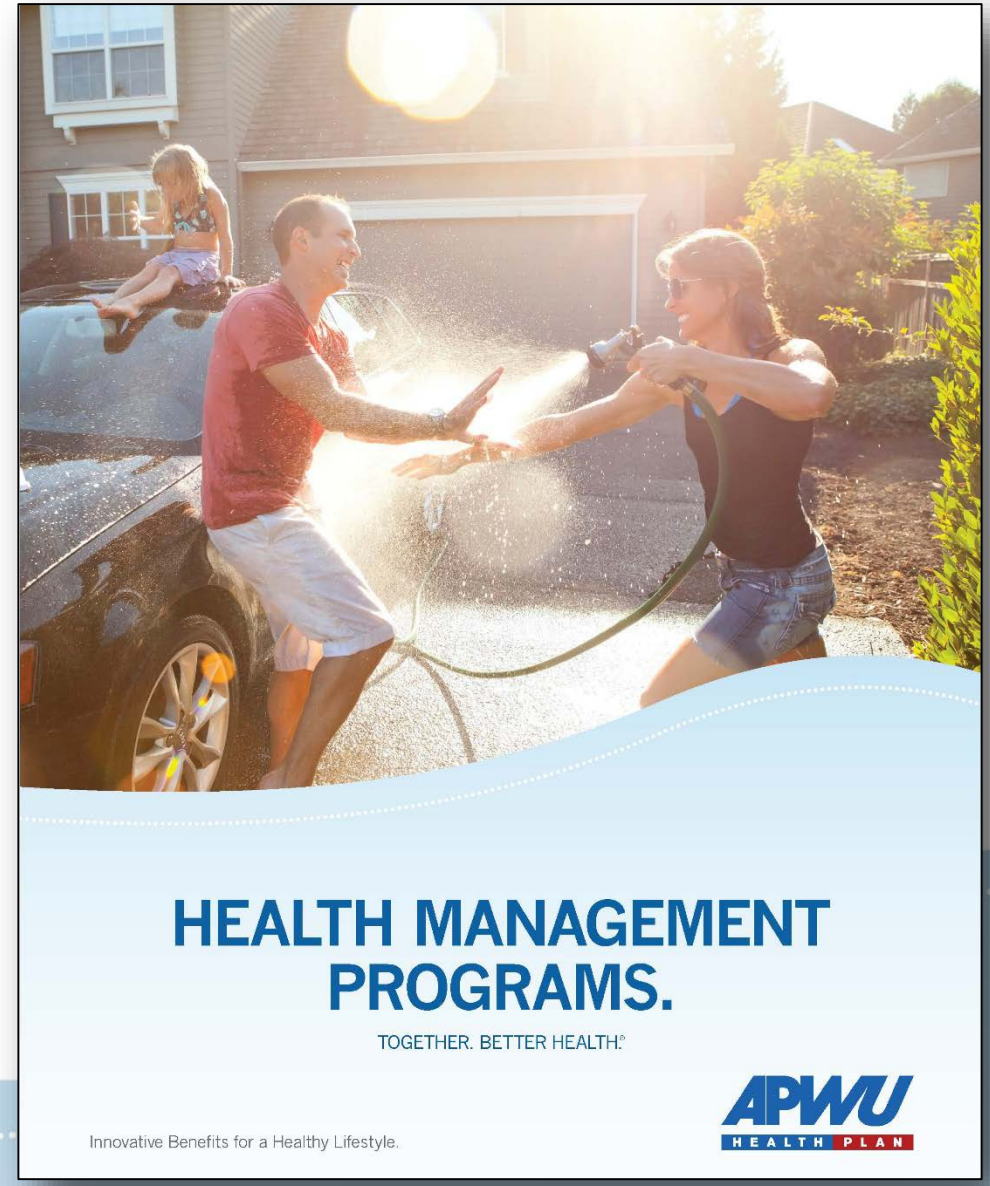
APWU HEALTH PLAN

Health Management Programs



PSE Flyer


TOGETHER.
BETTER HEALTH.
Get comprehensive health benefits at an affordable price.
Postal Support Employee
Available to all Postal Support Employees with one year of service
Consumer Driven Option 2017
You pay nothing for these services when you choose a network doctor.
• Preventive care and screenings.
• Maternity care.
• Diabetes Management Program.
• Tobacco Cessation Program.
• Your Personal Care Account (PCA):
• Members are given an account on day one of coverage that is fully funded, and provided annually by the Health Plan.
• The PCA provides $1,200 for Self Only and $2,400 for Self Plus One or Self and Family enrollment.
• The PCA pays for covered medical expenses at 100% as long as there are funds in the account.
• Any unused funds will rollover to the next year, provided you remain a Health Plan member.
2017 Rates
Self Only Biweekly $61.81
Self Plus One Biweekly $135.98
Self and Family Biweekly $148.34
APWU HEALTH PLAN
John L. Marcotte
APWU Health Plan Director
799 Cromwell Park Drive, Suites K-Z, Glen Burnie, MD 21061
(800) 222-2798 | www.apwuhp.com

Postal Poster

APWU HEALTH PLAN

TOGETHER. BETTER HEALTH.®



Open Season Dates
November 14 –
December 12, 2016

Get comprehensive health benefits at an affordable price.

High Option plan

100% coverage in-network

Preventive care and screenings

Maternity care

Accidental injury within 24 hours

Diabetes, hypertension, weight management, pregnancy, and tobacco cessation programs

Lab tests when you use LabCorp and Quest Diagnostics

Copays in-network

$20 for office visits, including specialists and virtual visits
$40 for urgent care centers, $10 for generic drugs

YOU PAY	SELF ONLY 471	SELF PLUS ONE 473	SELF AND FAMILY 472
APWU Career biweekly	$85.06	$167.90	$232.04
Retiree monthly	$204.29	$406.75	$548.39

Consumer Driven Option plan

100% coverage in-network

Preventive care and screenings

Maternity care

Diabetes, pregnancy, and tobacco cessation programs

Personal Care Account (PCA) provides 100% coverage for the first $1,200 of your annual medical expenses for Self Only or $2,400 for Self Plus One and Self and Family

Copays in-network

No upfront deductible, coinsurance or copay until PCA is exhausted.

YOU PAY	SELF ONLY 474	SELF PLUS ONE 476	SELF AND FAMILY 475
APWU Career biweekly	$12.36	$27.20	$39.01
APWU Career (less than 1 year in FEHB) biweekly	$53.77	$118.30	$129.05
APWU Non-career (PSE) biweekly	$61.81	$135.98	$148.34
Retiree monthly	$133.92	$294.62	$321.40

Cigna. The High Option features the Cigna-HealthCare provider network.

UnitedHealthcare® The Consumer Driven Option is administered by UnitedHealthcare.

Contact your local HPR
Name:

apwuhp.com
Open Season Hotline
800.PIC.APWU

This is a summary of benefits and features offered by the APWU Health Plans. All benefits are subject to the definitions, limitations, and exclusions set forth in the Plan's Brochure (RI 71-004).

APWU HEALTH PLAN

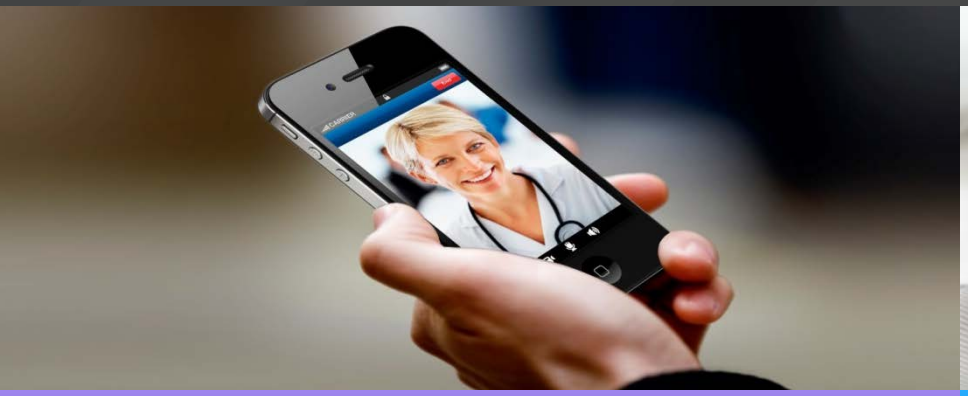
TOGETHER.
BETTER HEALTH.®

Virtual Visits
The Member Experience

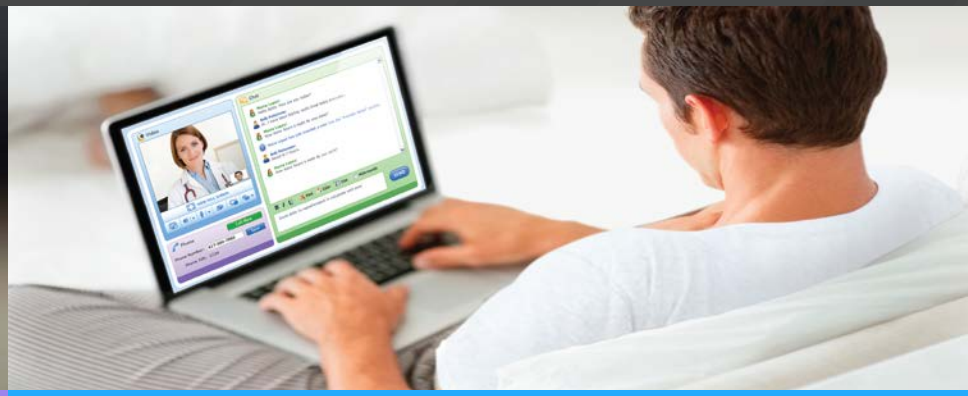
American Well®

31st Annual Open Season Seminar

Four easy ways to connect



Mobile



Web



Kiosk



Phone

American Well®

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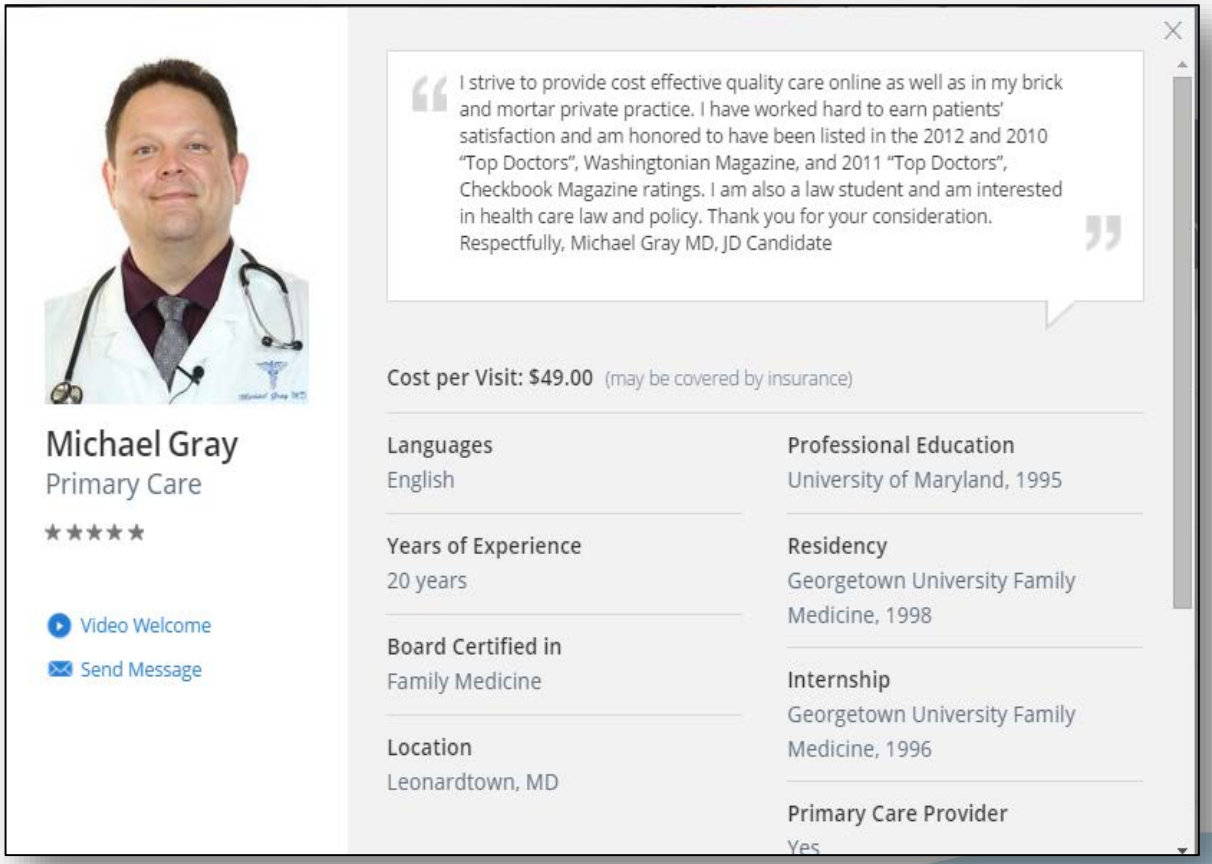
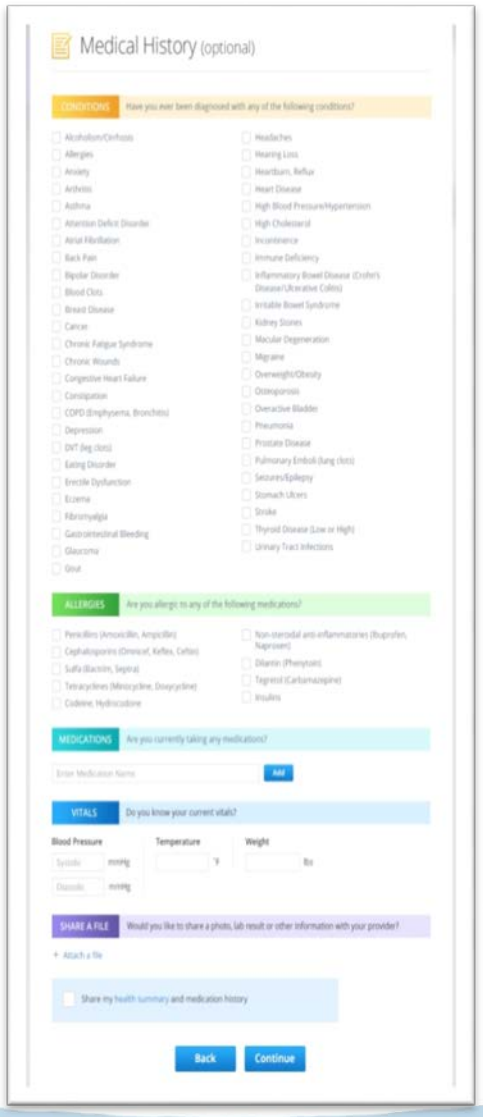
Patients choose the provider they speak with…

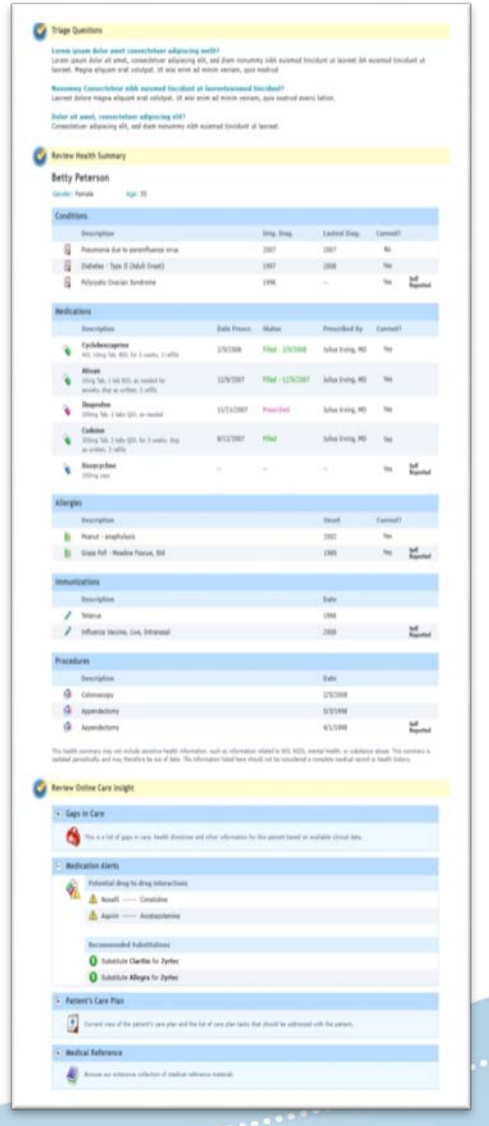


Who Is This Provider ?
(Picture, Video, Specialty, Credentials, Training)

American Well®

An informed encounter





On American Well, physicians see:

- Patient-supplied medical history
- Prescription data via SureScripts
- Biometrics and vitals from:
  - Apple Health app
  - Kiosk diagnostic devices
- Gaps in care data via Insights
- Past telehealth visit records and provider notes
- Custom formularies

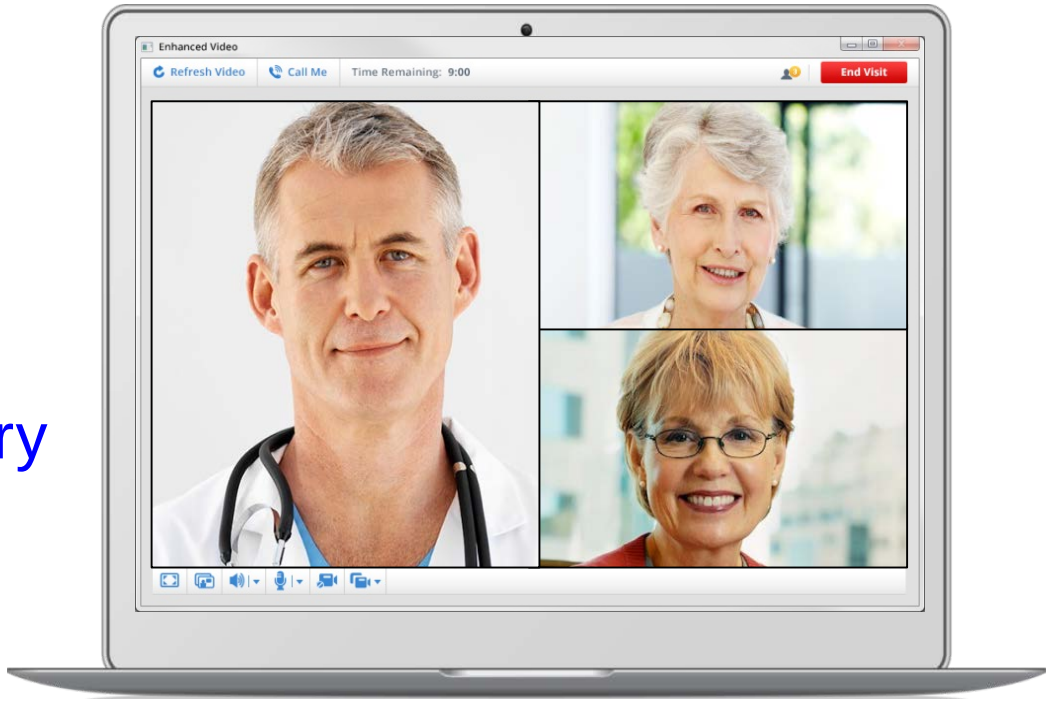
American Well®

Who Is This Patient ?

(Demographics, Medical History, Rx Data, Biometrics)

Multiway Video

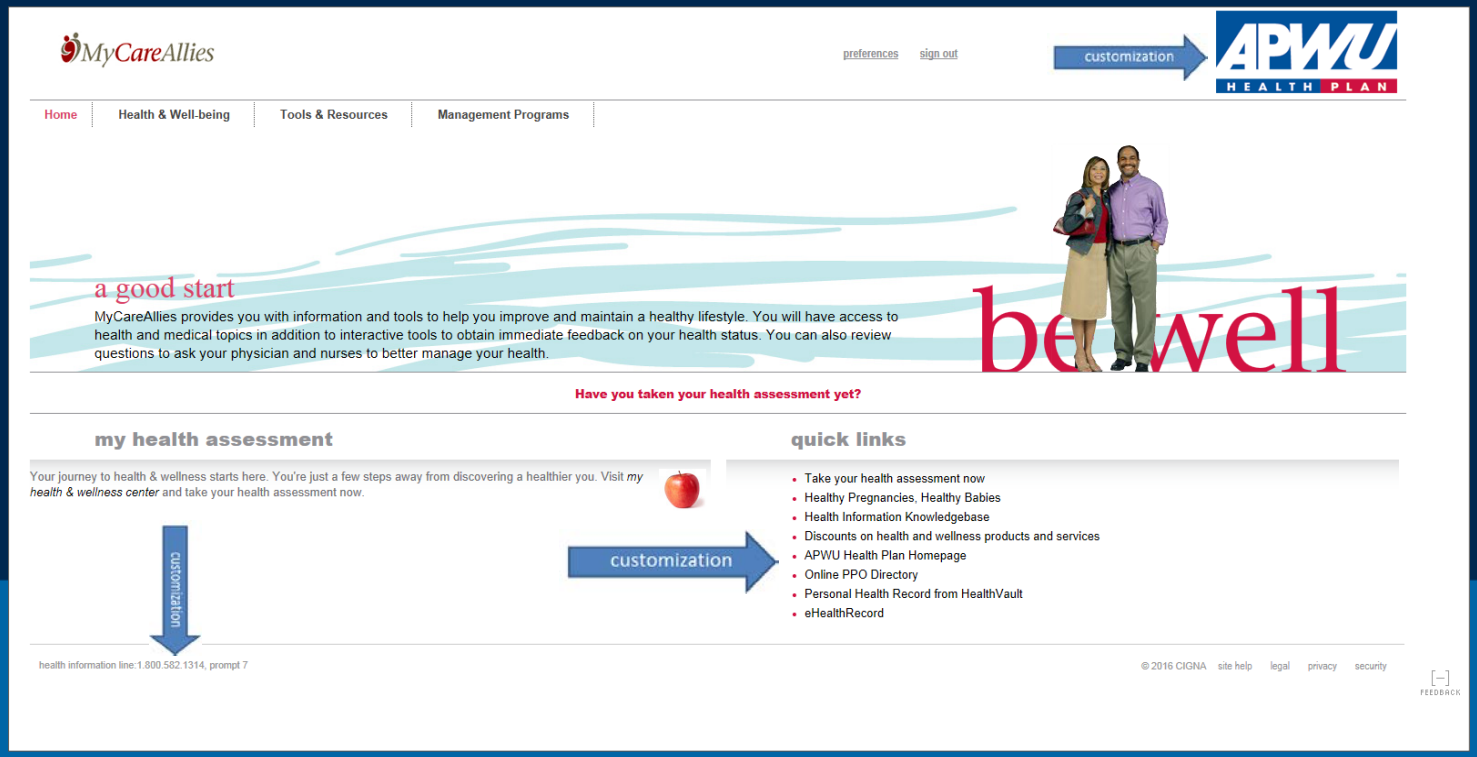
- Add additional participants to clinical visit
- No scheduling needed
- Invite is to any person; no enrollment necessary
- Applications
  - Clinical Collaboration
  - Language Translation
  - Family/Custodians



Today your members access their Health and Wellness resources by navigating to **myCareAllies.com**

With Cigna's Health Matters Plus they will now go to myCigna.com

There have been a few customizations added to myCareAllies.com experience for APWU in order to enhance the experience



All current customizations have been considered and will be migrated to myCigna.com as appropriate

Cigna

All of your Health and Wellness resources will be found in one convenient location - myCigna.com

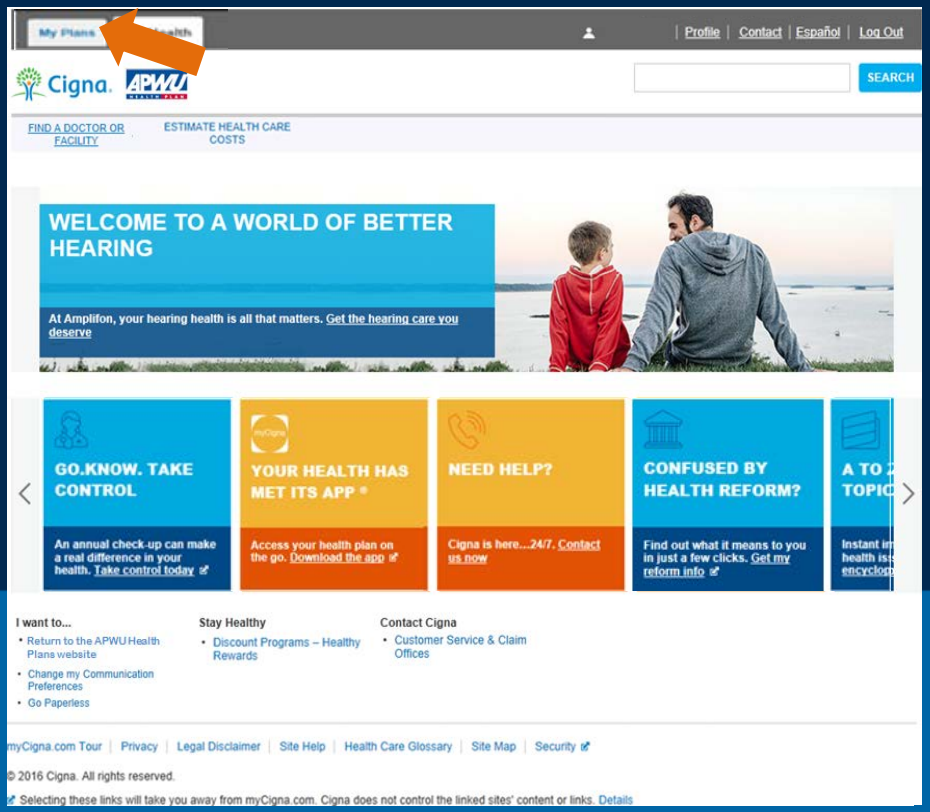
The "My Plans" Tab

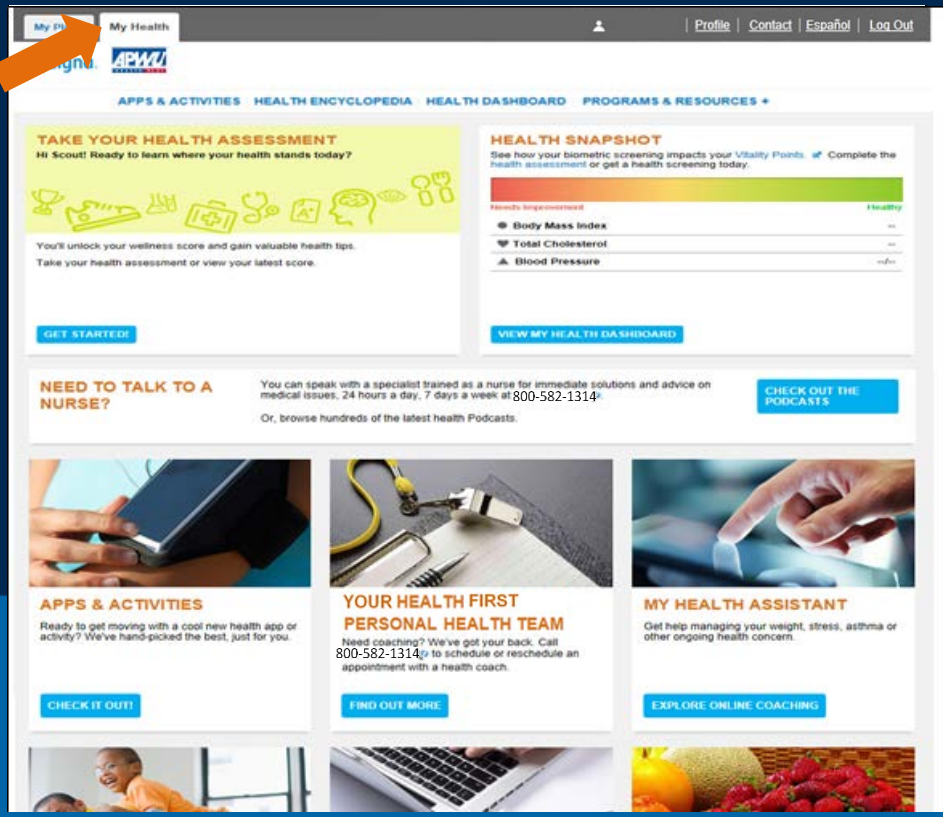
The "My Plans" is tab provides access to plan related resources such our cost and quality tools, provider information and promotional materials.

The "My Health" Tab

The "My Health" is tab provides access to Health and Wellness resources such as our health assessment , lifestyle management resources, coaching programs and so much more...

Please note: The "My Health " tab is the landing page users will land on directly after login

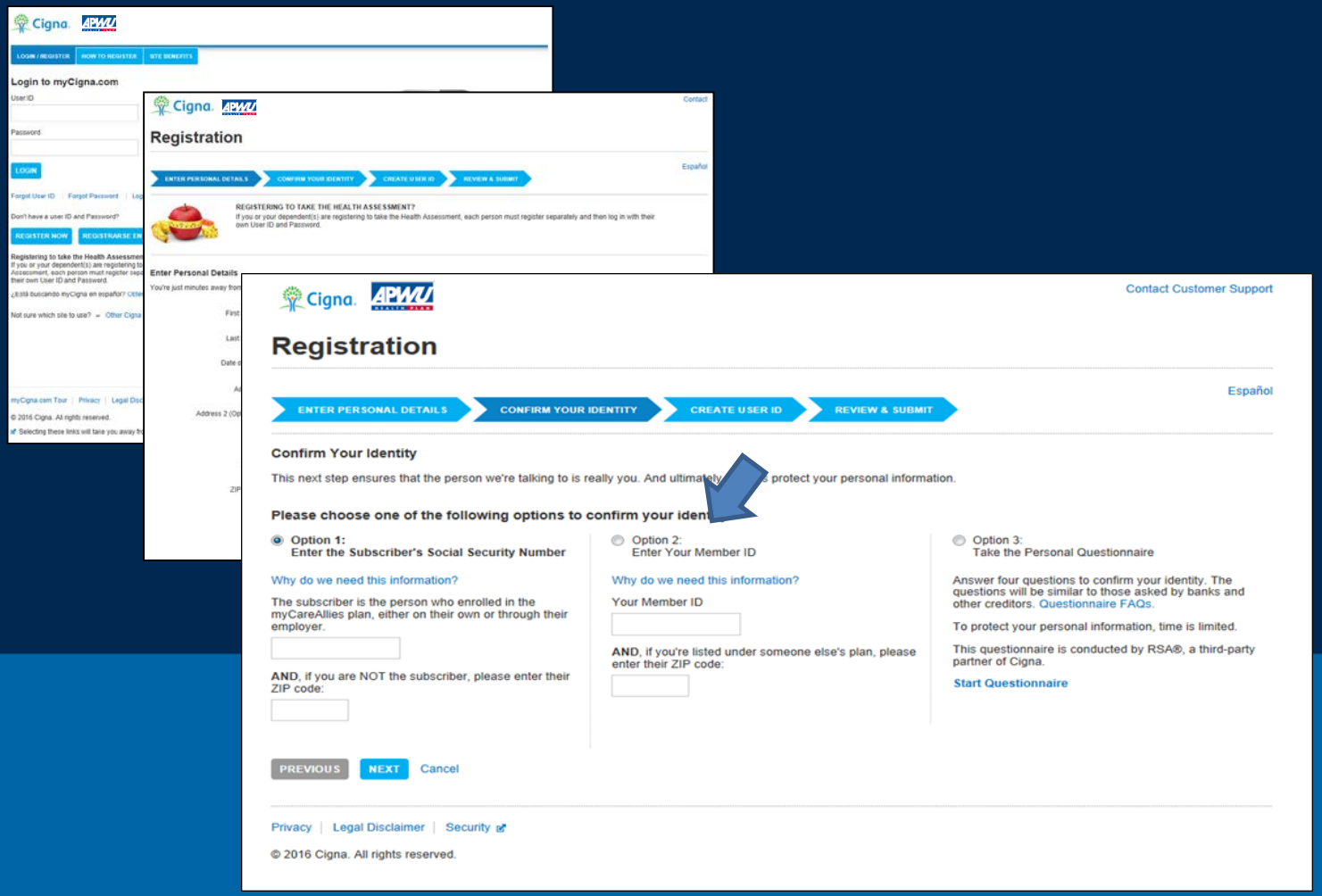




Registration Experience

The Registration process for myCareAllies.com had been customized for APWU

And we will carry over that custom registration to the myCigna.com experience



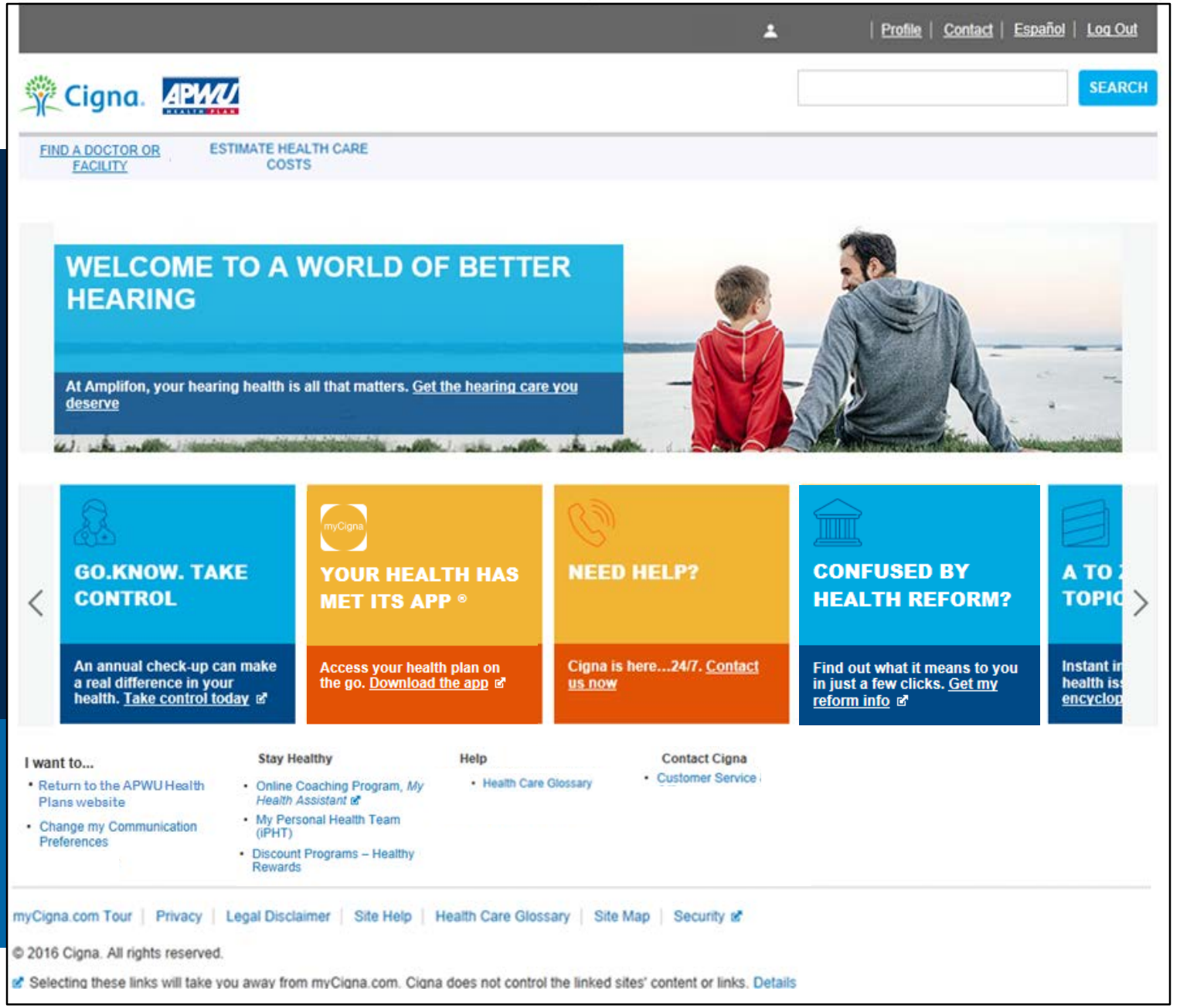
The URL will be: https://APWUHP.YourCareAllies.com

Cigna.

The "My Plans" landing page

This page features:

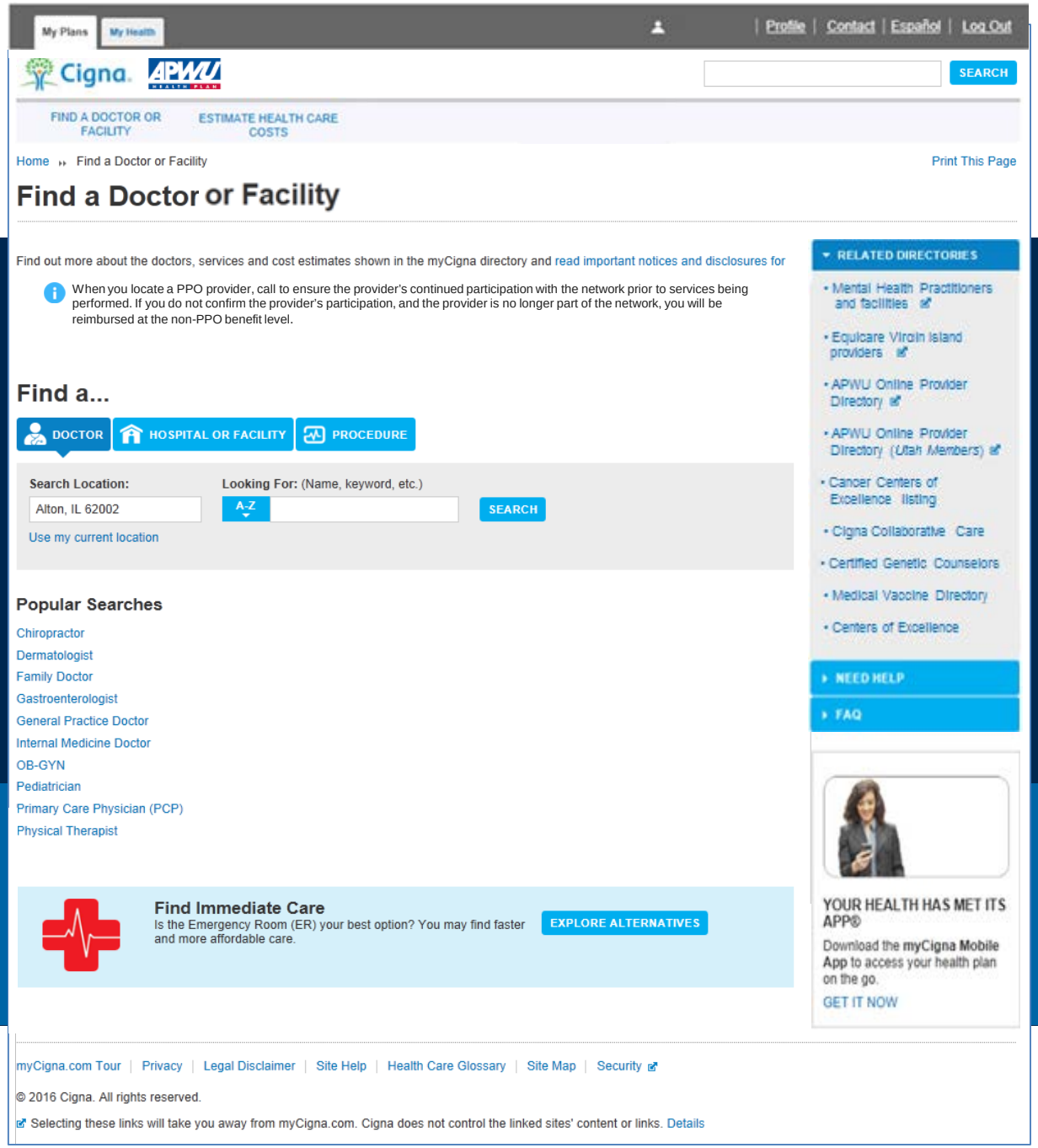
- Promotional material
- Link to APWU Health Plans website
- Link to Healthy Rewards discounts
- Link to Provider Directory
- Link to Cost & Quality tools
- My Health Assistant
- And more....



Cigna.

Provider Directory

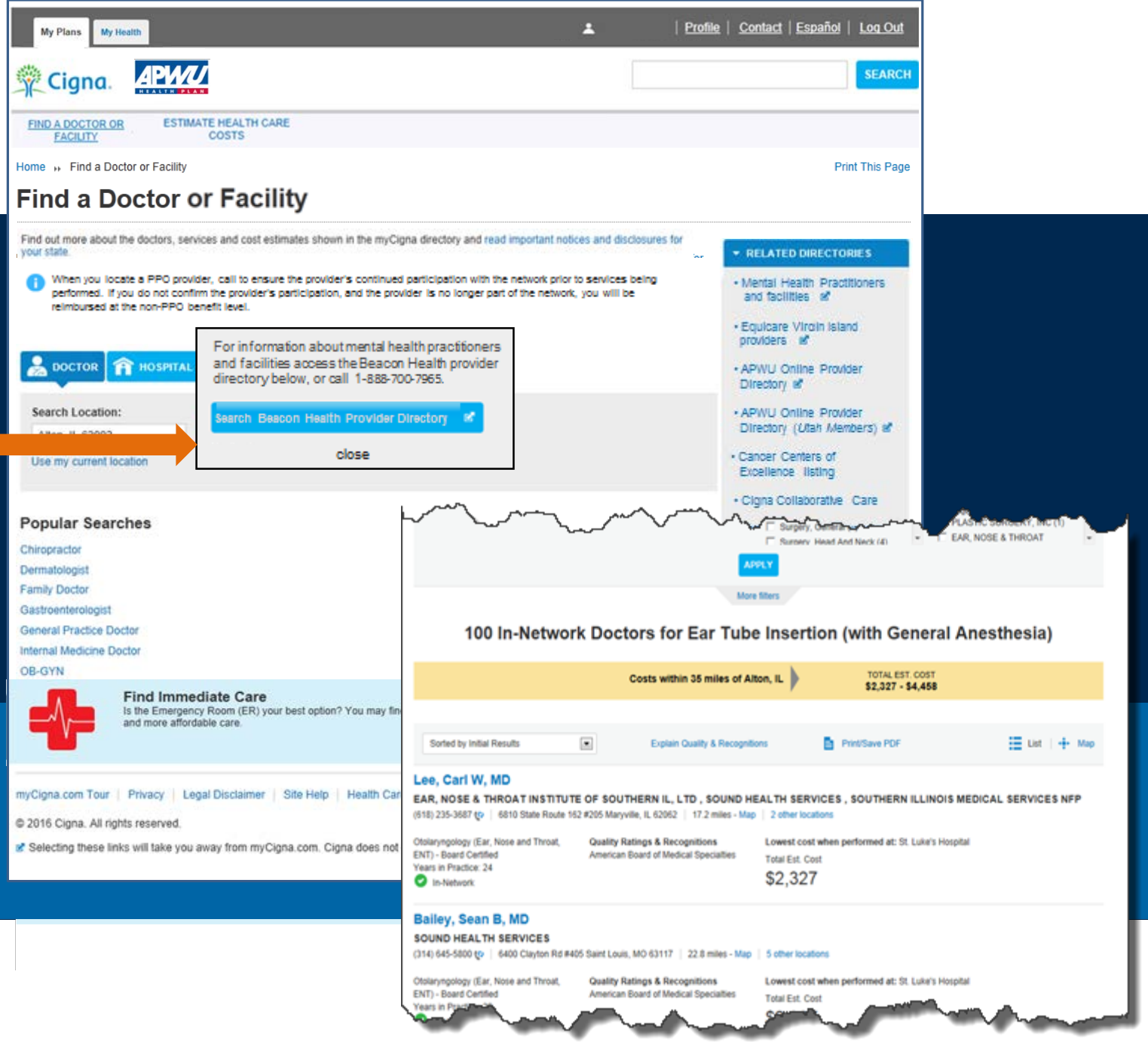
The ability to search for a provider and the ability to access cost & quality information are built into this same display for ease of access and use.



Cigna.

Provider Directory

If someone is to search for a mental health providers, they will receive a light-box with a message and link to the **Beacon Health Mental Health provider directory.**



Please Note:

The provider directory found on myCigna.com is available to registered members only.

Cigna.

The "My Health" landing page

This page features:

- Link to **Health Assessment**

- **Health Snapshot**
  A dashboard of wellness

- Information about how to contact the **24-Hour Health Information Line**

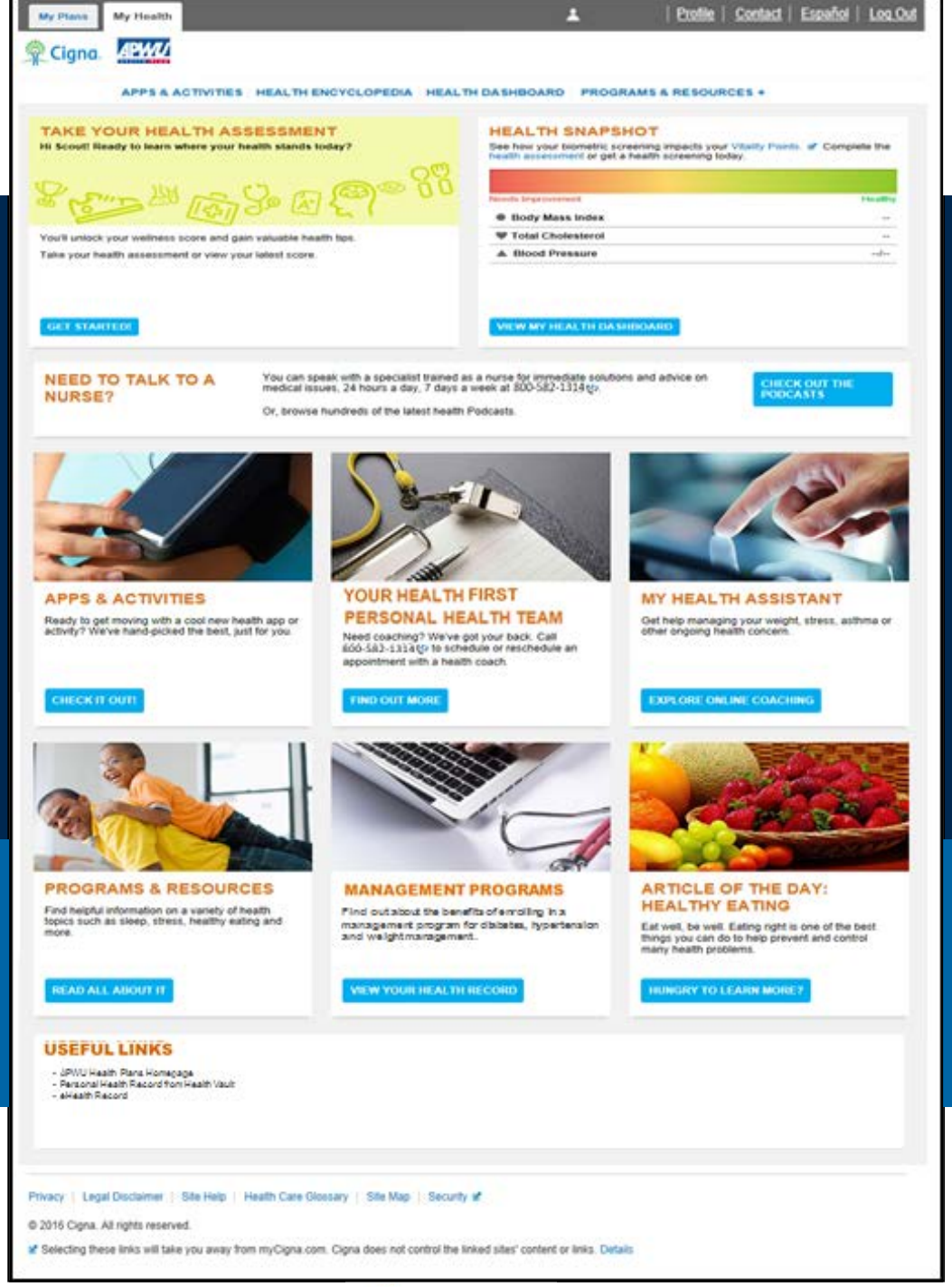
- **Apps & Activities**
  A hub for health engagement

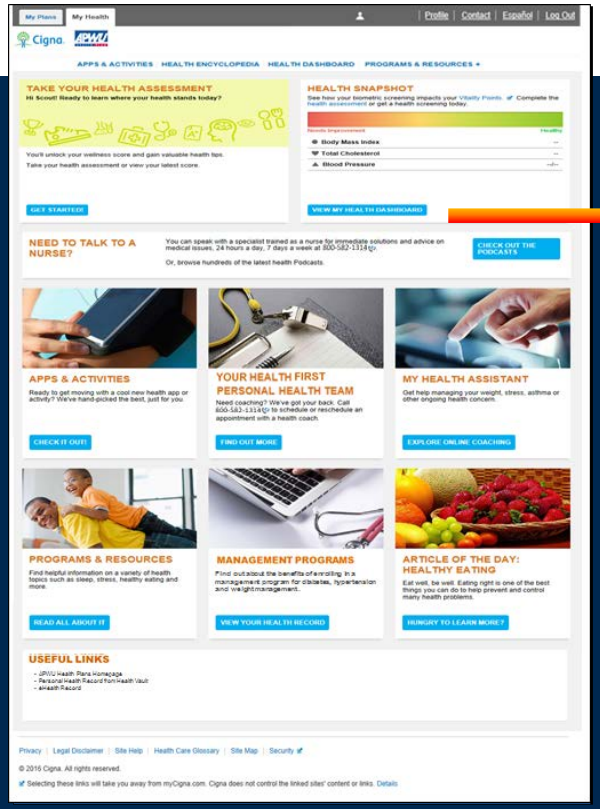
- **Health Encyclopedia**

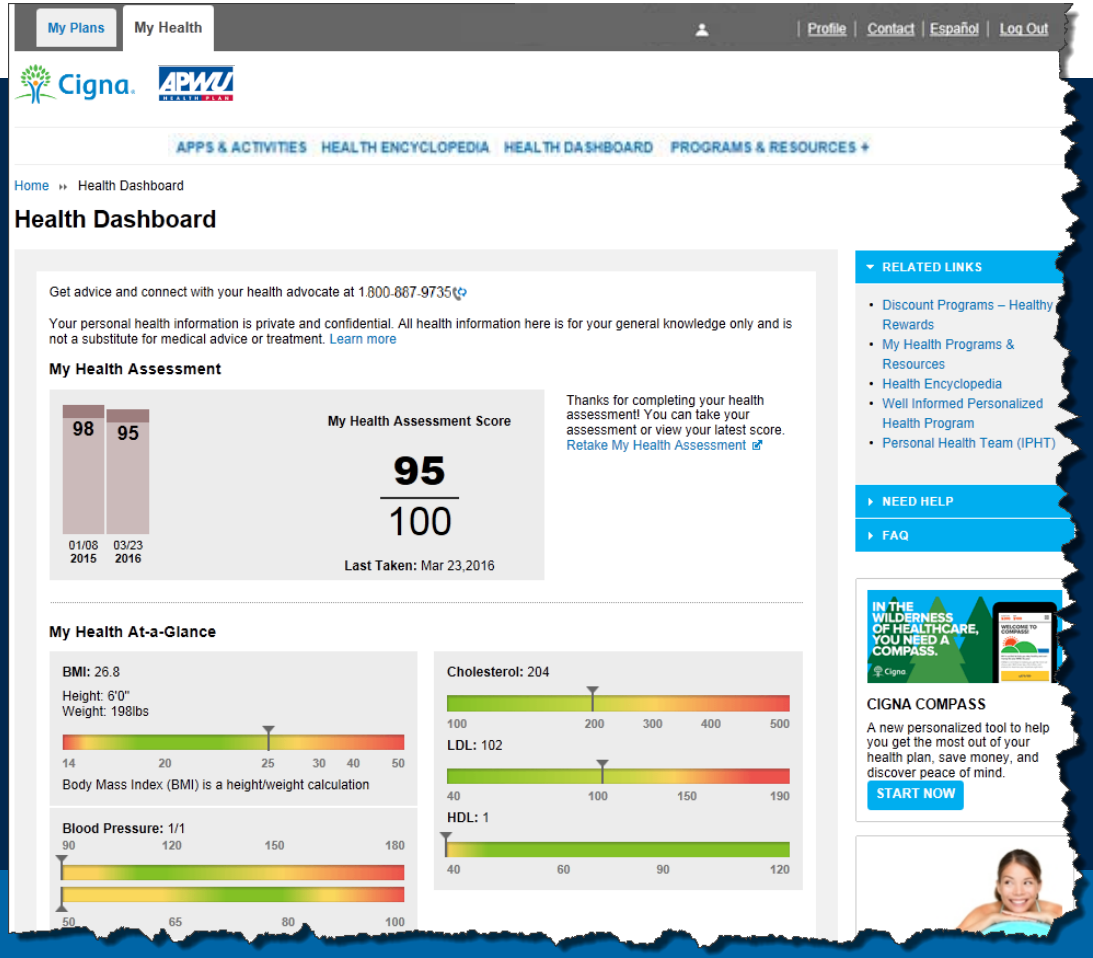
- **Programs & Resources**

- **My Health Assistant**
  Online Coaching Programs

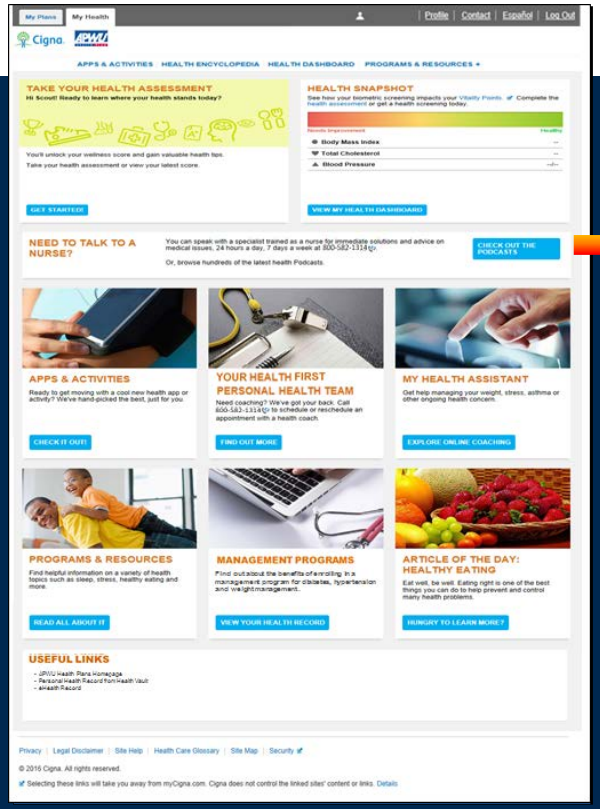
- **And much more....**

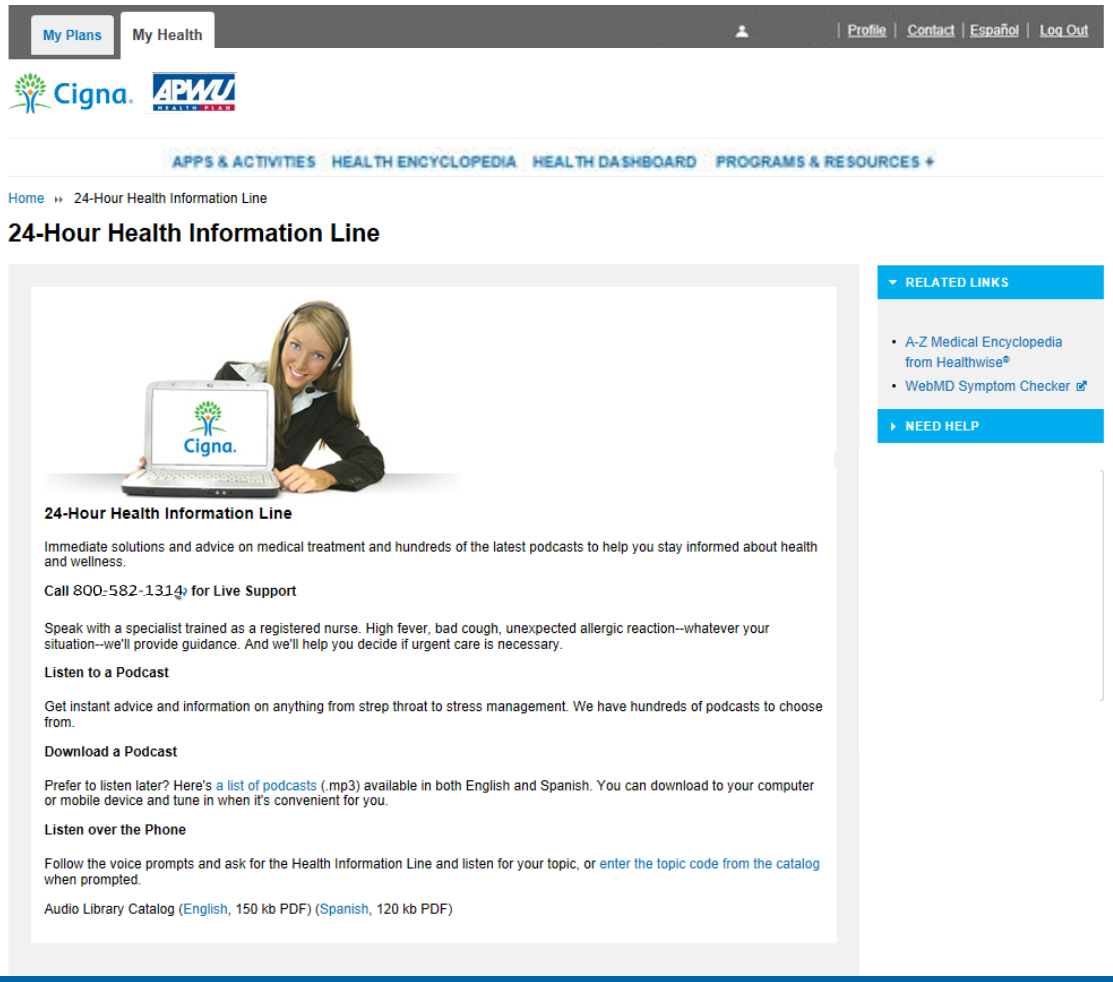




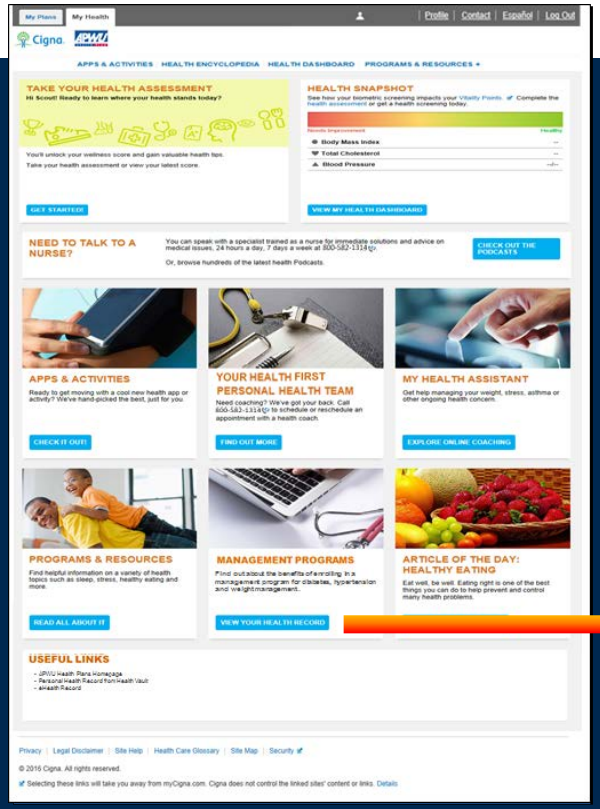


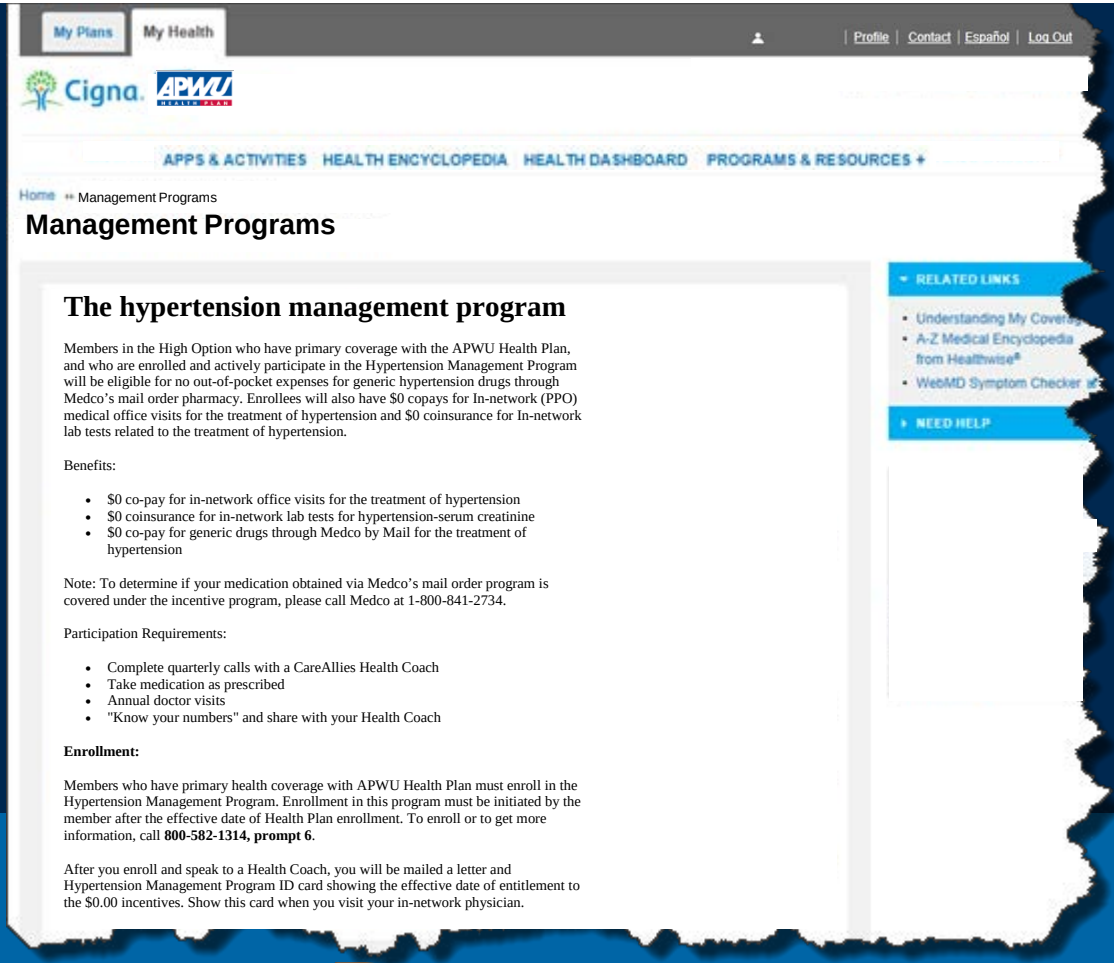
Health Dashboard





24-Hour Health Information Line





Management Programs

Cigna.

APWU HEALTH PLAN
TOGETHER. BETTER HEALTH.®

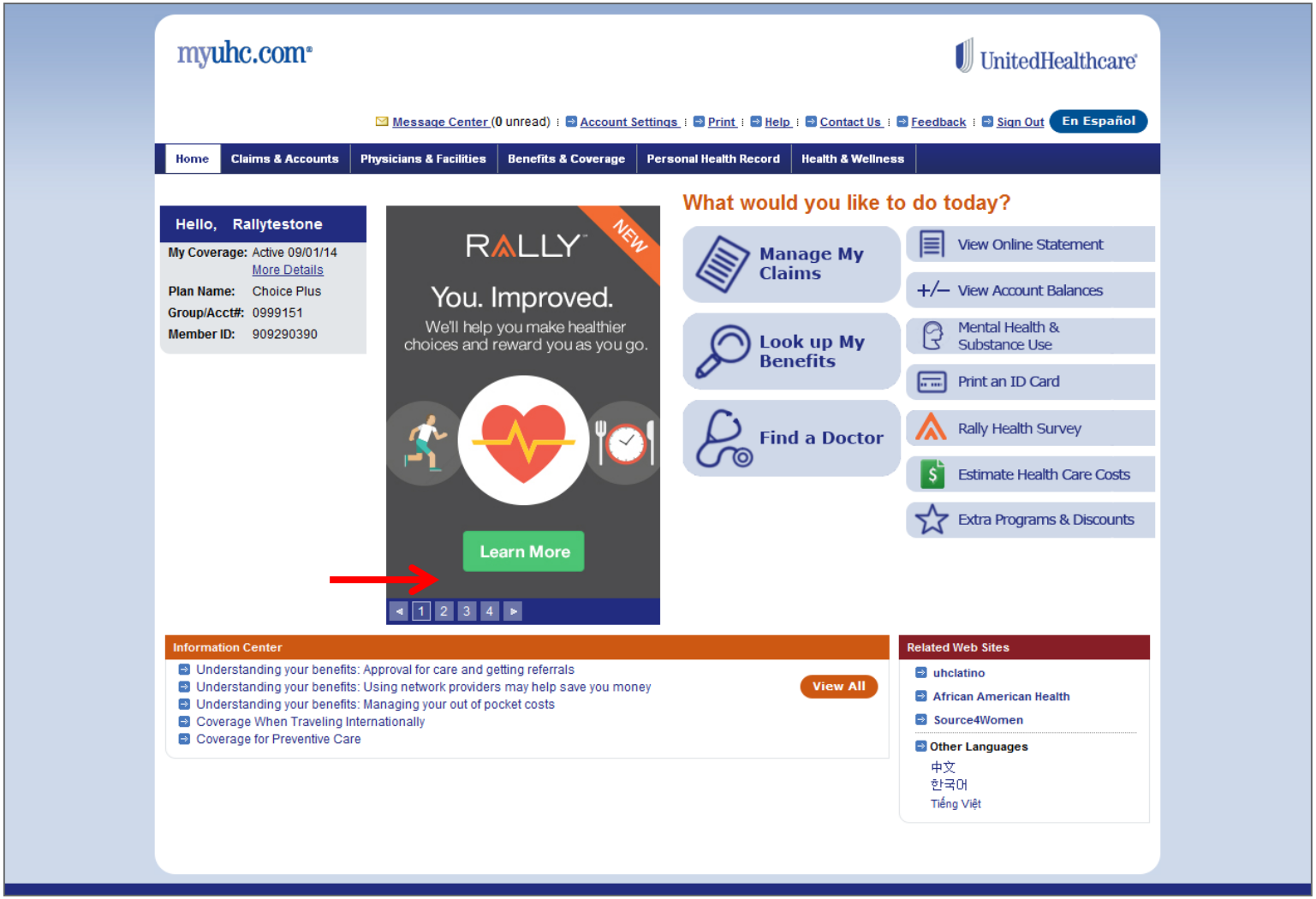
UnitedHealthcare®

The Rally Experience

www.myUHC.com

31st Annual Open Season Seminar

Access myUHC.com



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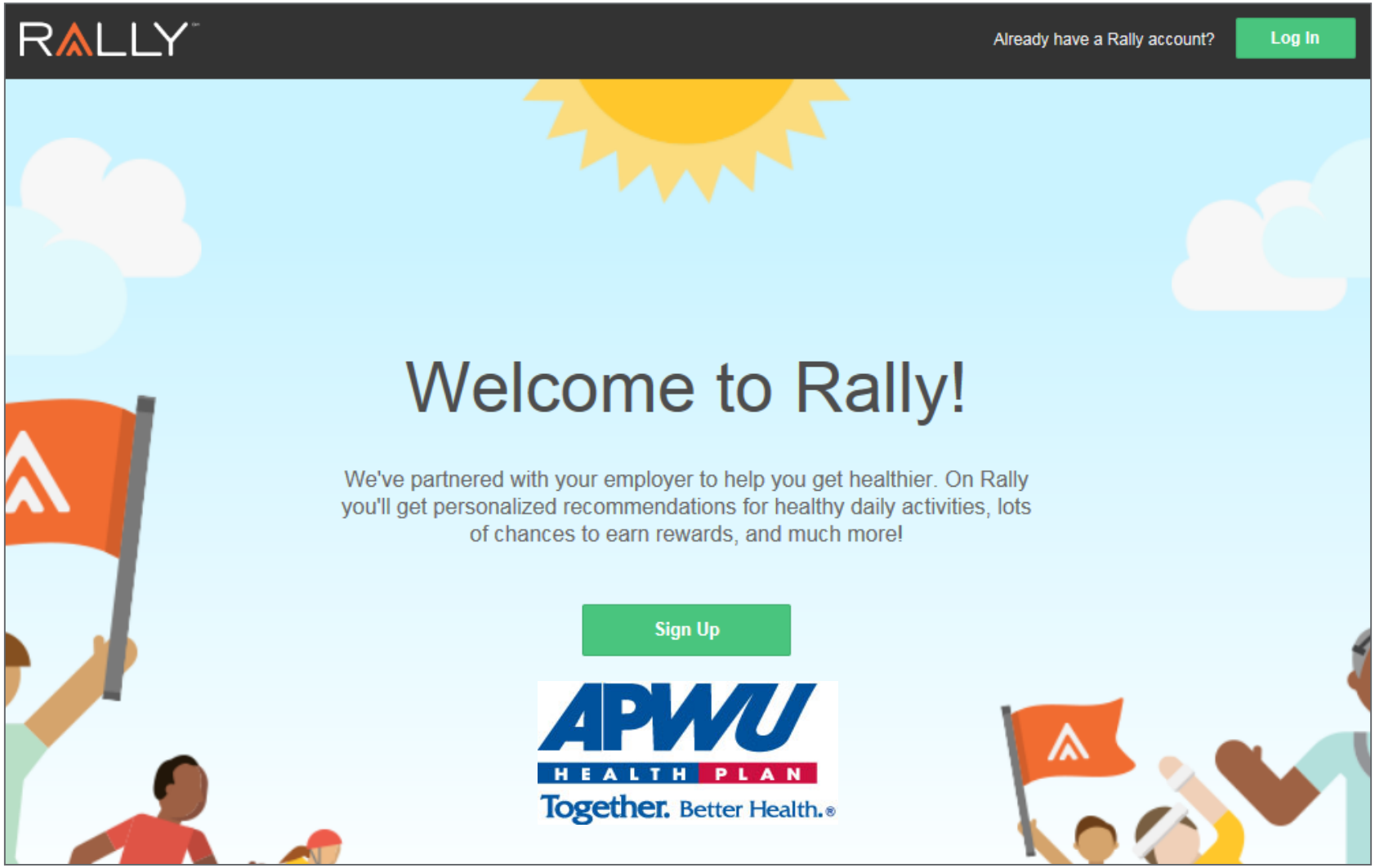
Rally Landing Page



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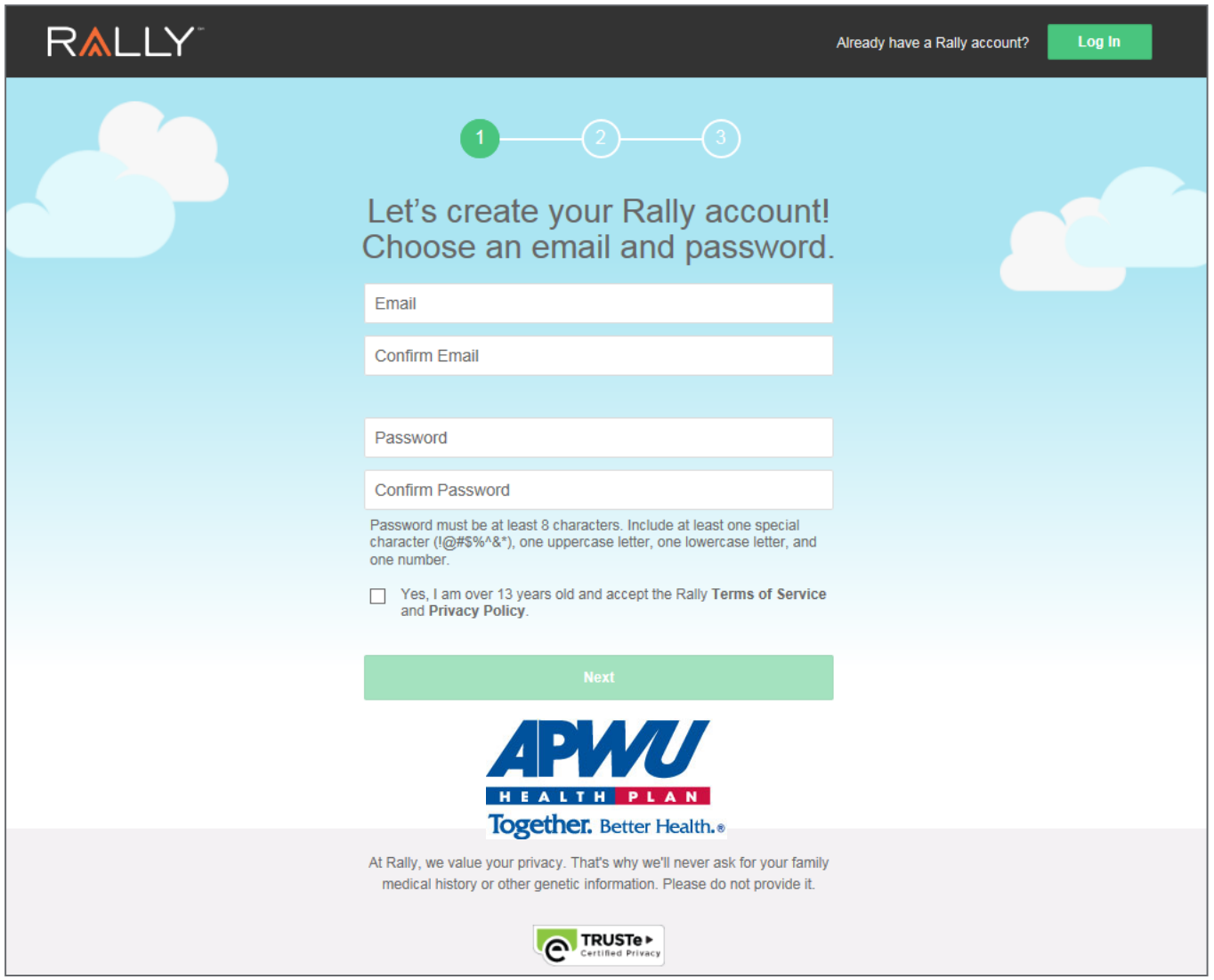
Rally Registration: Step 1



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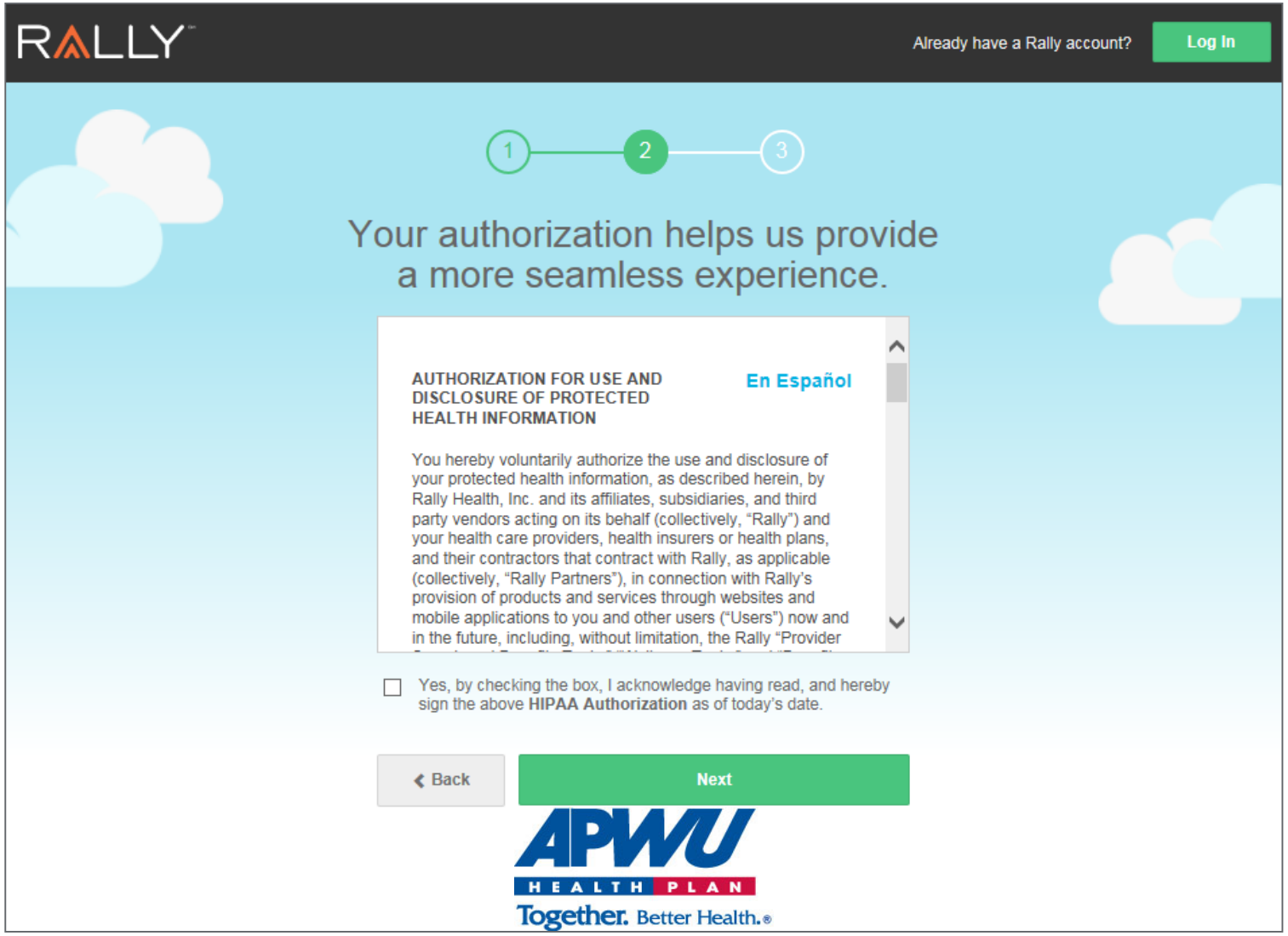
Rally Registration: Step 2



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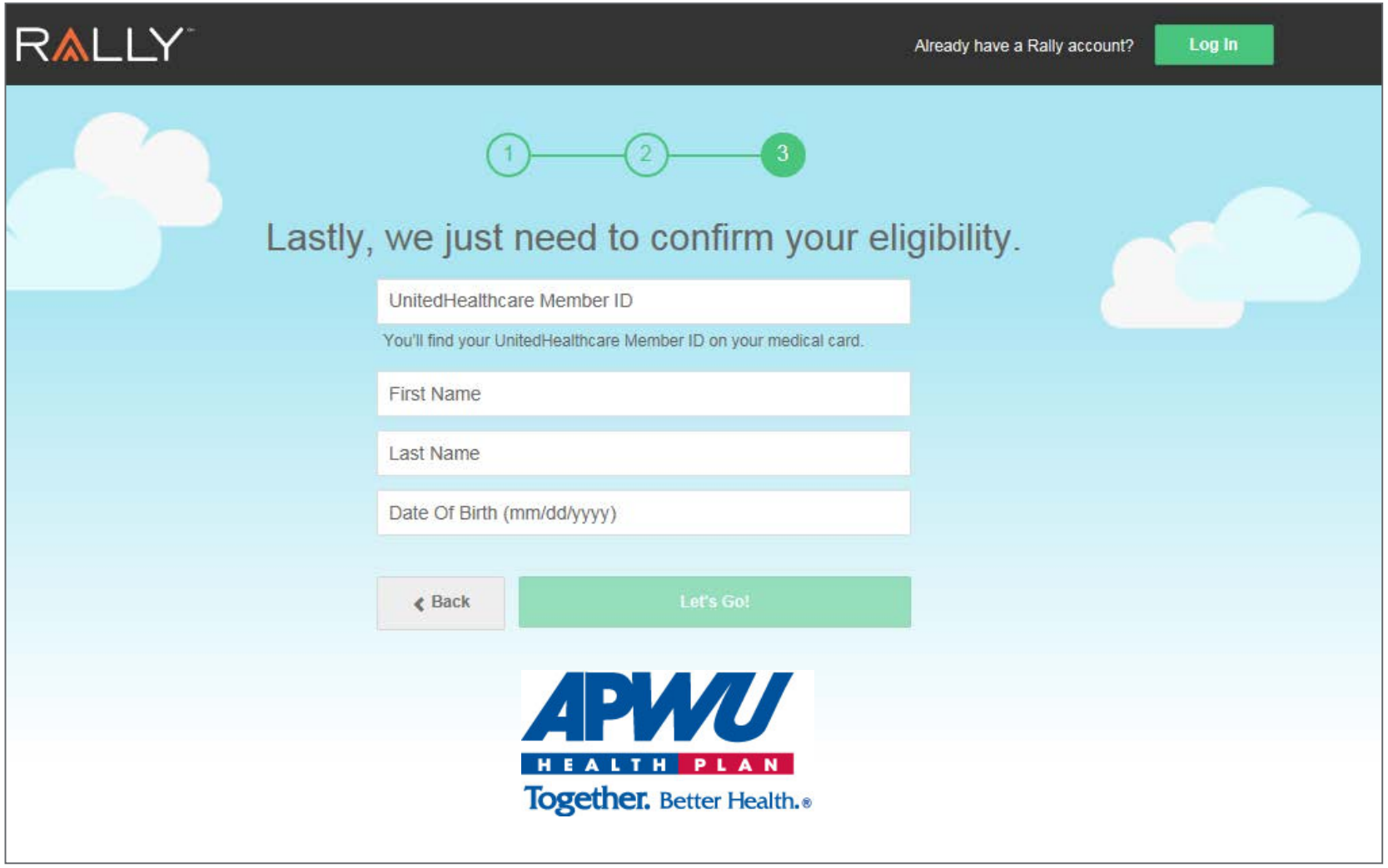
Rally Registration: Step 3



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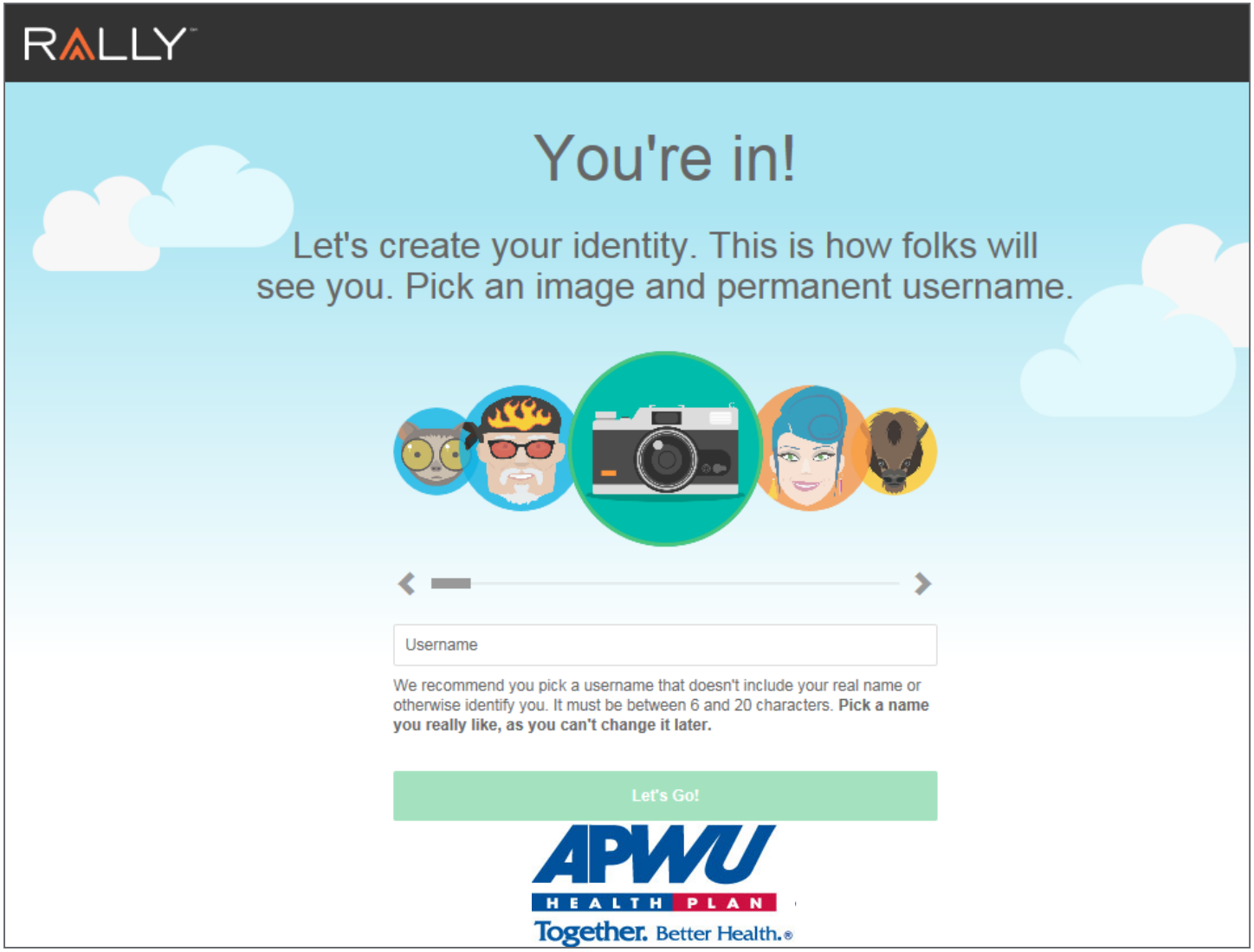
Rally Registration: Step 4



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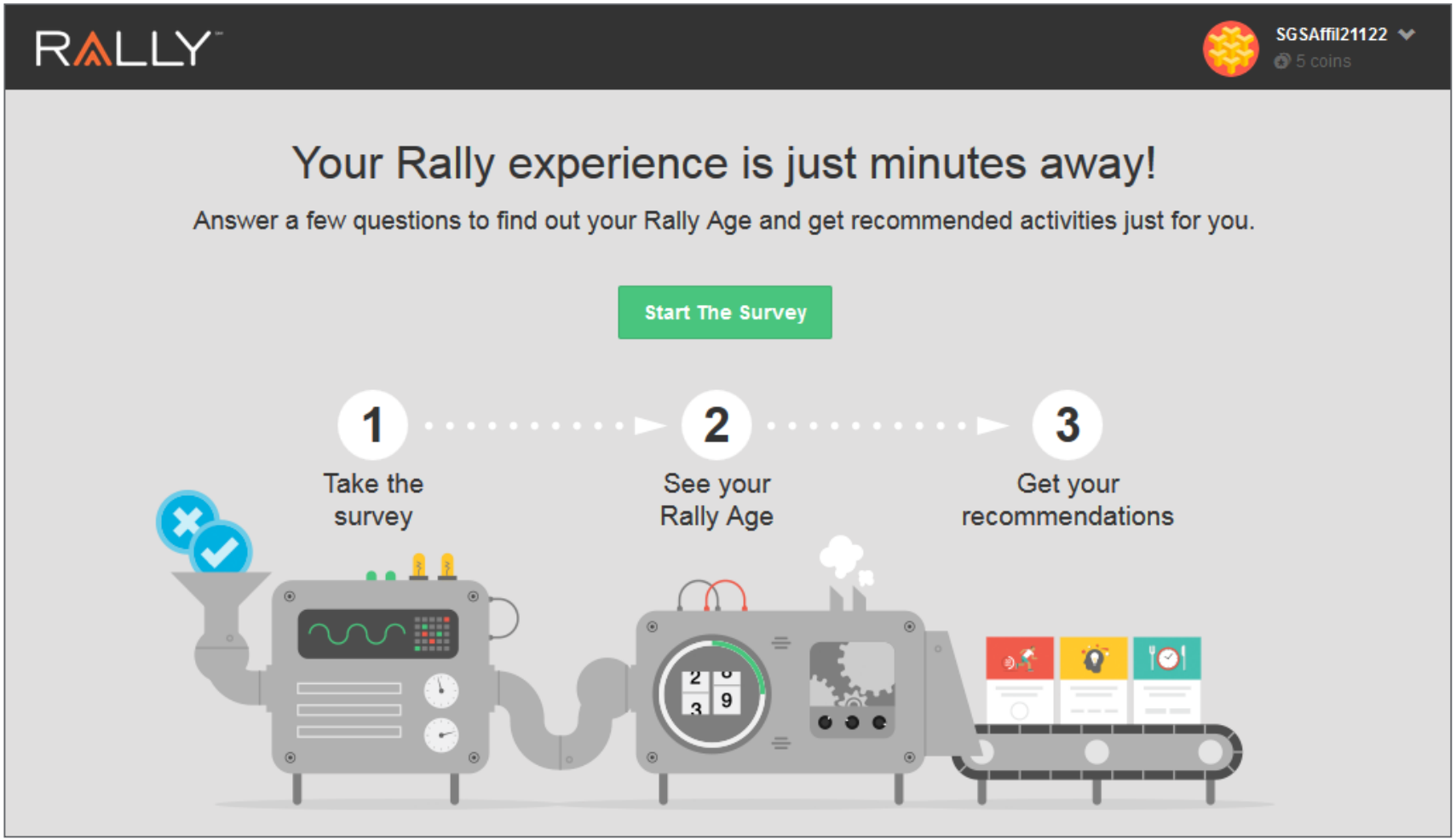
Rally Landing Page (First Time Users)



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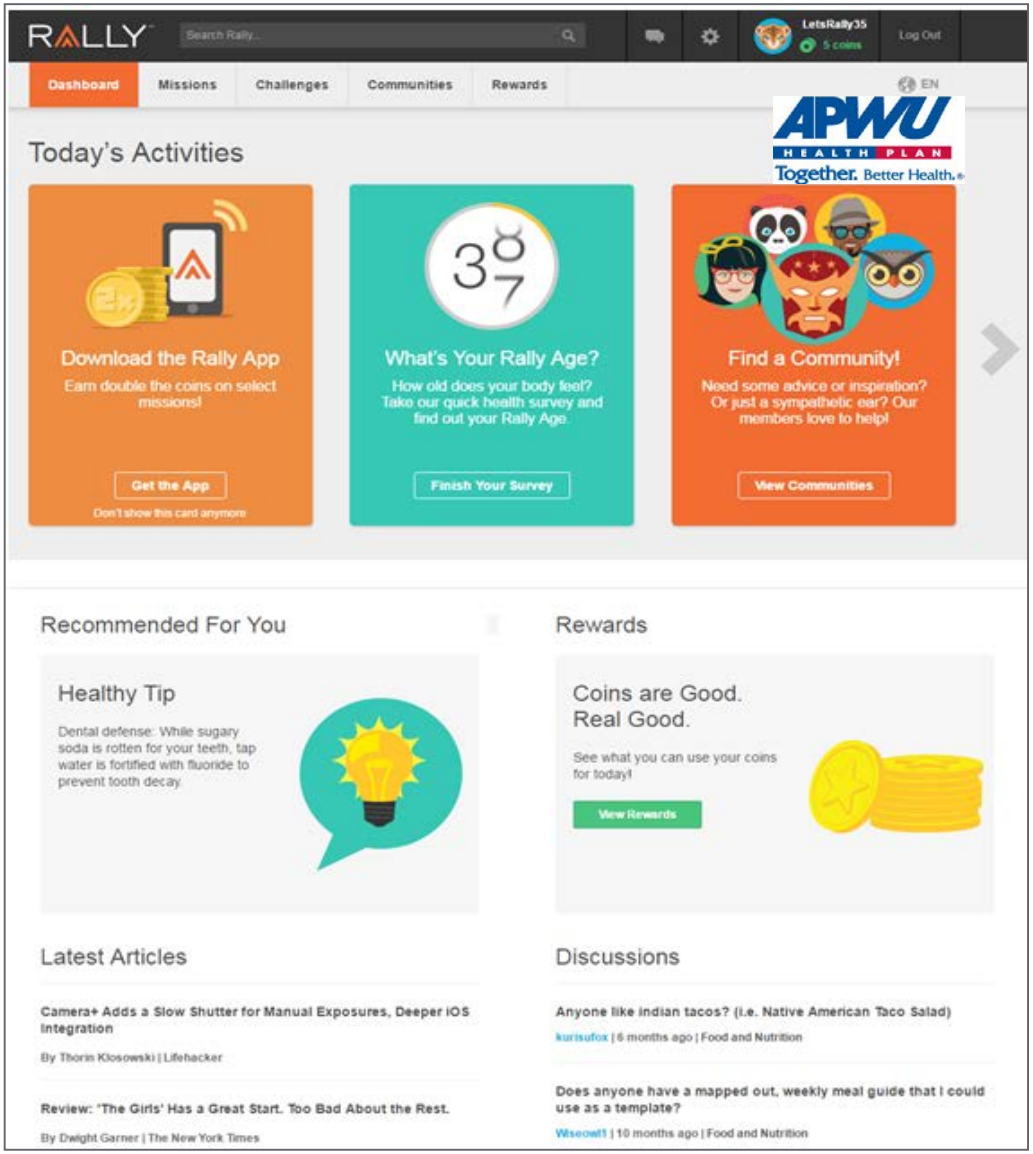
Dashboard



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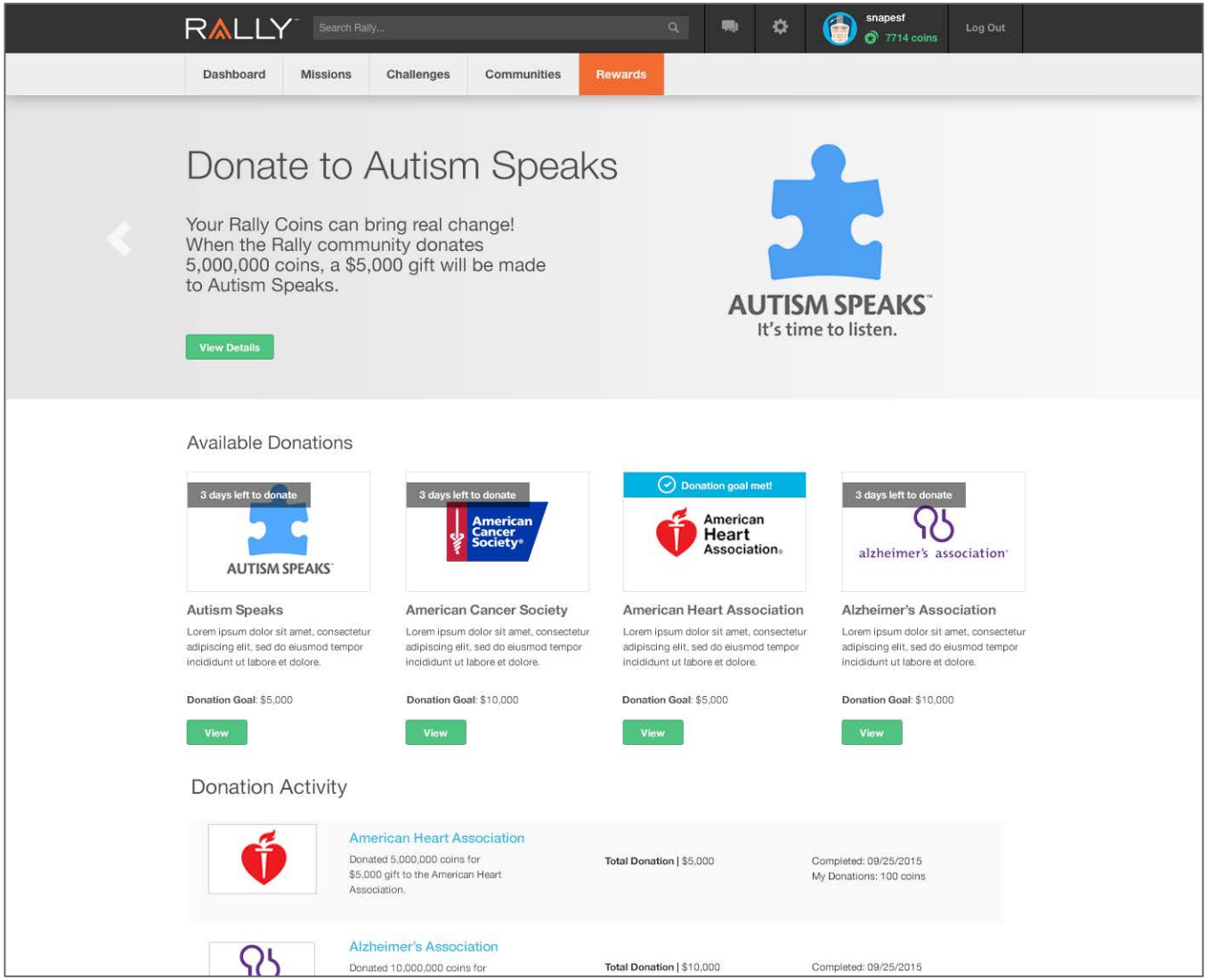
Donations



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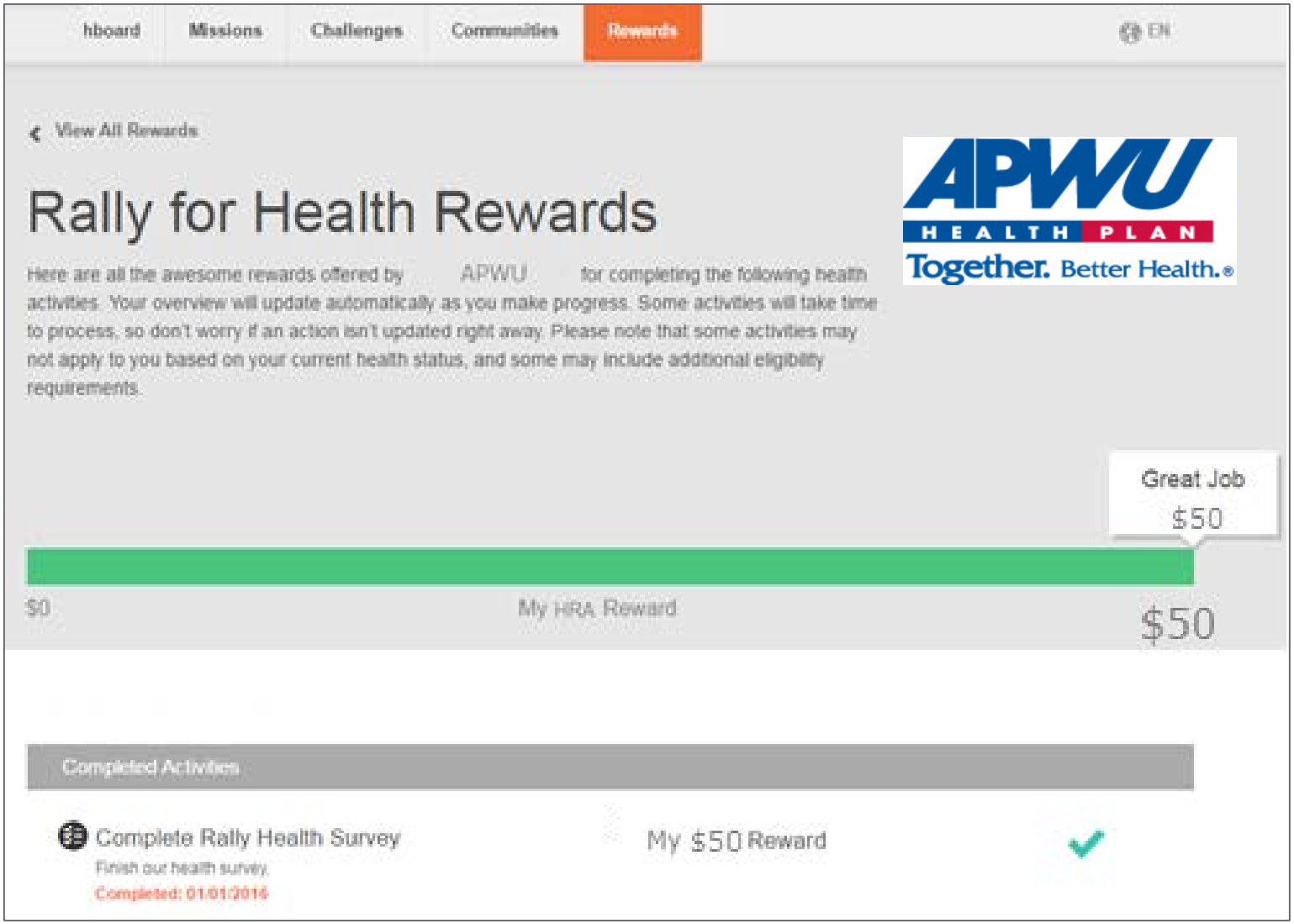
Incentives



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Thank You!

Please fill out the class evaluation form provided and place it in the collection box.

Please note any questions for the **Roundtable** discussion on the card provided and place in the drop box at the Registration Desk.

The Roundtable discussion will be during Closing Session:

Thursday, October 20, 2016