APWU HEALTH PLAN

34th Annual Open Season Seminar

TOGETHER. BETTER HEALTH.®

RESPONDING TO INQUIRIES FORUM

INSTRUCTOR:

JANICE HUMPHREY



What Elements May Be Needed

- Patient Demographics
  - Gender
  - Date of Birth (DOB)
  - Other Primary Coverage
- Provider Type
- Claim Information
- Claim Outcome
- Expected Outcome
- Prior Correspondence

THANK YOU!

You will receive an email following our Seminar with a link to fill out your class evaluations online.

Please note any questions for the Roundtable discussion on the card provided and place in the drop box at the Registration Desk.

The Roundtable discussion will be during Closing Session:

Monday, October 28, 2019

